

# Empowering Employees: Fostering a Safety-Conscious Workplace



# Contents





## A Rousing Success for

# the Personal Protective Equipment Campaign

The Personal Protective Equipment (PPE) Campaign organised by the Health Safety and Environment (HSE) Group, concluded with resounding success. Held from September 22nd to 26th, the campaign drew a remarkable turnout of over 200 participants from KIPIC and its contractors.

The campaign's effectiveness was largely attributed to the active engagement and participation of all involved. The HSE Group expressed its gratitude for the extended cooperation from everyone, emphasising the critical role it played in achieving the campaign's objectives.

In a statement, KIPIC's management highlighted the importance of safety as a cornerstone of the organisation's achievements. They urged all employees and contractors to always commit to wearing PPE correctly, making every day a safe one at KIPIC.

The campaign served as a powerful reminder of the vital role PPE plays in preventing injuries and accidents. By promoting awareness and compliance with PPE regulations, KIPIC has taken a significant step towards creating a safer working environment for all.





Find Out  
the Role  
of the  
Workshops  
and  
General  
Works  
Team



# Satisfy Every Requirement of Al-Zour Operations While Delivering Reliable, Superior Services!

Mr. Abdullah Al-Awadhi, Senior Engineer Mechanical Shops in his explanation of the Workshops and General Works responsibilities, stated that the team's goal is to meet the needs of all KIPIC teams by delivering reliable, high-quality services in a timely, safe, and economical manner. This is accomplished by using specialised, skilled experts and machinery for maintenance, equipment overhauls, and fabrication tasks.

Al-Awadhi, in a video interview with KIPIC Newspaper, confirmed that the Workshops & General Works Team supported all KIPIC operational teams, which was crucial in the commissioning, scheduled, and emergency shutdowns.

He continued: Since the establishment of the Maintenance Group, the Workshops & General Works have played a significant role in the pre-commissioning, commissioning, and operations of KIPIC. The workshop buildings were established in 2020 when they were handed over from Major Projects. However, the team played a major role in the CSU and walkdowns especially in inspecting and handing over of all buildings.







Al-Awadhi pointed out that Workshops & General Works consists of 4 sections. First of all, there are three workshop buildings (78-B-22C/D/E) for mainly for Machine Shops and Welding Shop. However, the team's scope provides a range of activities that address the needs of the entire Al-Zour Operations 24 hours 7 days a week.

The four sections are:

**Machine Shops:** Machine Shops include different types of machinery, mainly divided into stationary and portable machines. Stationary machines are fixed in the workshop, while portable machines can be moved for onsite tasks. Stationary machines include lathes, milling machines, drilling machines, grinders, and cold cutting machines. Portable machines include portable milling machines, flange facing machines, drilling machines, and cold cutting machines. A central tool room stores all the required tools for these machines.

**Valve Shop** is responsible for servicing all types of valves in KIPIC's operations. It has experienced technicians who identify and fix valve problems. The main equipment used is testing machines, which verify that valves are working properly before fixing at site.

**Bundle Shop** is responsible for servicing different types of shell-and-tube heat exchangers. It is equipped with special tools used for replacing the tubes.

**Welding Shop** is primarily responsible for all hot work activities in the workshops and onsite. Welders receive ongoing training to ensure high-quality work and to enhance their skills.

Heavy Equipment consists of two sections:

- Heavy Equipment & Maintenance focuses on maintaining heavy equipment and diesel engines onsite to ensure continuous operations.
- Transport & Rigging are responsible for any heavy lifting activities by providing crane services.

**General Works** is responsible for maintaining all buildings within Al-Zour operations gate, addressing issues such as door breakdowns, ceiling cracks, painting, and more.







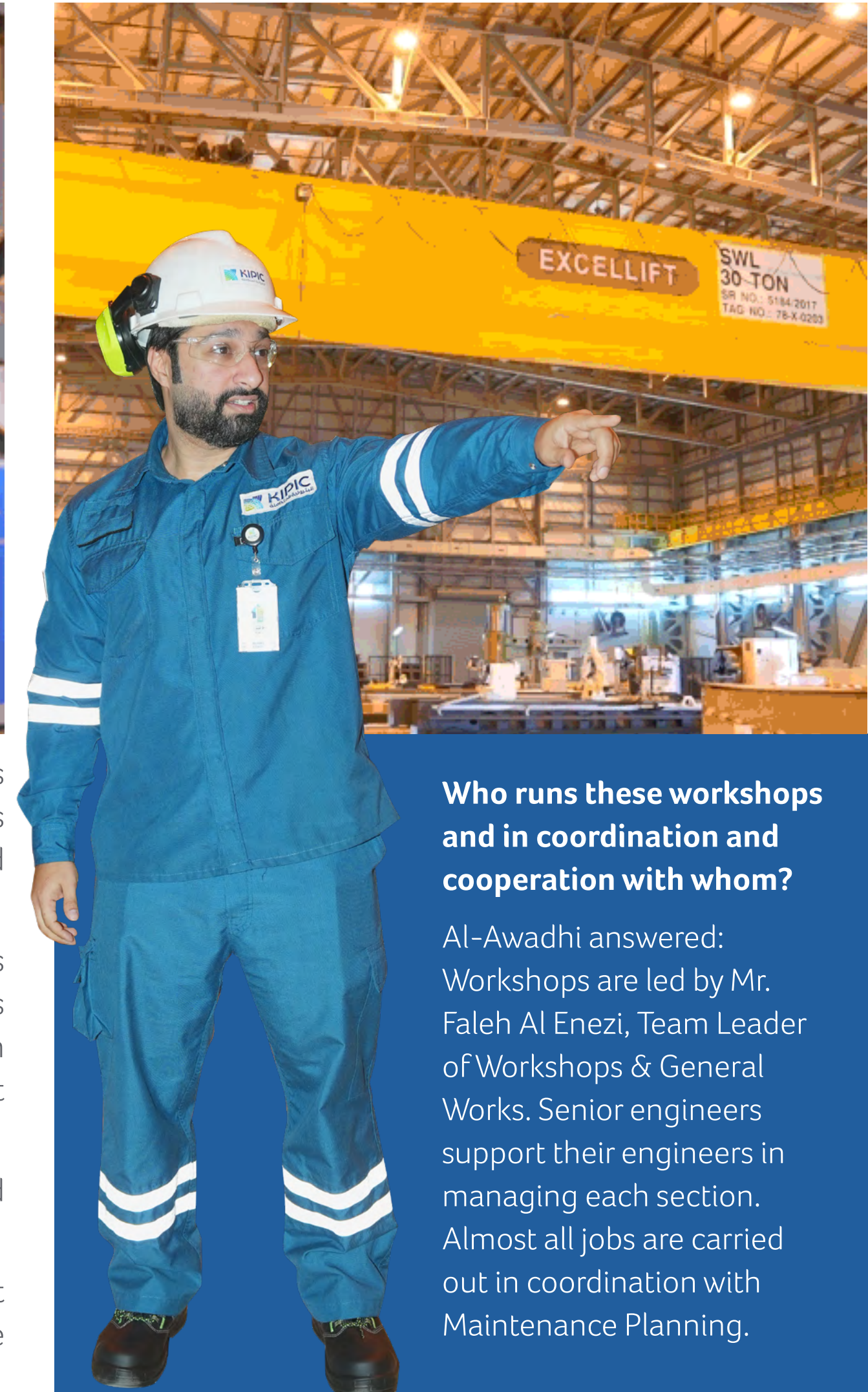
**In response to a question about his evaluation of these workshops, Al-Awadhi said:**

Workshops are essential and are often seen as the final option for repair before determining that equipment or parts are beyond repair.

The workshops consist of many skilled and experienced technicians capable of addressing and repairing various critical equipment. Fortunately, the Workshops & General Works Team played a key role in ensuring the timely commissioning of the refinery, even extending their support to other teams beyond their usual scope.

Al-Awadi looked over a list that each department had at least one significant accomplishment on:

- Machine Shops / Valve Shop: Repaired critical valves in less than 1 week that external service contractors failed to repair with no spares that and long lead time (1 year) to order.
- Welding Shop: Efficiently repaired Boiler components using internal resources using innovative techniques that reduced wrench time significantly lower than EPC's quoted time and completed all repairs that EPC failed.
- Heavy Equipment: Reinstatement of 5km displaced sulfur line between Unit 86 to 96.
- General Works: Repair of GRE Cooling Water without isolating the line to prevent refinery shutdown at the following units 05, 25 and 39.



**Who runs these workshops and in coordination and cooperation with whom?**

Al-Awadhi answered:  
Workshops are led by Mr. Faleh Al Enezi, Team Leader of Workshops & General Works. Senior engineers support their engineers in managing each section. Almost all jobs are carried out in coordination with Maintenance Planning.



# Honouring those Distinguished in the Field of Health, Safety and Environment

## Unwavering Commitment to Fostering a Culture of Safety and Well-being at Workplace

Under the esteemed patronage of Mrs. Khaloud Al-Mutairi, Acting DCEO Support Services, Al-Zour Safety Team hosted an honouring award ceremony on September 19, 2024, to celebrate the achievements of our dedicated employees in the realm of health, safety, and environmental stewardship. The ceremony honoured the winners of several prestigious categories, including the Best Near Miss Report, the Best HSE Suggestion, and the Best Work Permit Issuer and Executor for the first quarter of the 2024-2025 fiscal year, as well as the third and fourth quarters of the 2023-2024 fiscal year.

This quarterly event serves as a testament to our unwavering commitment to fostering a culture of safety and well-being within our workplace, in a step that confirms KIPIC's keenness to encourage its employees to adhere to health, safety and environmental regulations.





Photos of the winners during the ceremony





Photos of the winners during the ceremony







# The Vital Role of the Environment and Corporate Social Responsibility Team in Fulfilling Lender Expectations and Upholding Corporate Commitments

As part of its ongoing effort to implement local and international environmental and social standards, the Environment and Corporate Social Responsibility Team in the Health, Safety and Environment Group actively seeks to ensure that Kuwait Integrated Petroleum Industries Company (KIPIC) satisfies its lenders' requirements and retains its obligations.

In this regard, Ms. Ohoud Jamaan, Team Leader of the Environment and Corporate Social Responsibility Team, emphasised the crucial role her team plays in coordinating with all relevant departments and teams within the company as well as the Kuwait Petroleum Corporation (KPC) to guarantee that the company satisfies its lenders' demands and fulfils its commitments under the different loan agreements. With the goal of verifying the performance of Al-Zour Refinery and LNGI operations in terms of environmental and social compliance with local and international standards, lenders expect "KIPIC" to adhere

to the highest requirements among local and international regulations concerning its operations.

According to Jamaan, the company already has two financing agreements in place; one deals with Al-Zour refinery's tank area, and the other is for the import operations of natural gas. Nevertheless, the financing deal covers all operational units of Al-Zour Refinery.

She noted that the audit team from international lenders performs annual visits to the company's operational facilities. This is part of an ongoing effort to confirm the company's dedication to adhering to all environmental and social criteria in line with both local and international standards stipulated in the loan agreement. Notably, we have conducted all prior visits without any significant negative findings to date.

Jamaan affirmed that the company possesses a distinguished history of compliance with



international standards and stands among the pioneers in implementing effective protocols for the management of contractors' workers, aligning with global benchmarks.

She emphasised that the purpose of the lenders' requirements with "KIPIC" is to guarantee that the company complies with rigorous standards and practices that reduce risks and align with both the financial and non-financial objectives of the loan agreement. The conditions outlined in these agreements serve to safeguard the interests of lenders while concurrently ensuring that the company operates in a manner that is both technically viable and thoroughly sustainable.







## The primary objectives of these requirements are outlined as follows:

**Risk mitigation:** Lenders concentrate on both financial and operational risks, emphasising the importance of timely project completion and adherence to budgetary constraints while also scrutinising all elements that could influence the company's capacity to generate revenue and, consequently, fulfil its loan obligations.

**Environmental and Social Responsibility:** Lenders necessitate that the company comply with global environmental standards and best technical practices for its operations, as delineated by the International Finance Corporation. This compliance is essential for mitigating risks associated with environmental and social claims, thereby securing the company's long-term sustainability.

To ensure adherence to these standards, Jamaan further explained, an independent audit team has been designated to conduct audits of the company's operations, thereby illustrating the degree of compliance with environmental and social obligations, and to provide periodic reports to lenders. The company is obligated to provide a detailed technical report at regular intervals,

demonstrating the degree of adherence to these conditions.

Furthermore, it is imperative for international lenders to meticulously assess the adequacy of living conditions provided for the contractors' workforce within the company. This necessitates that the Environment and Corporate Social Responsibility Team diligently fulfils its obligation to conduct regular inspections of the housing accommodations for the contractors' employees, alongside the oversight provided by the audit team representing them. Lenders are authorised to evaluate the accommodations provided for contractors' workers during their routine inspections of the company.

In addressing an inquiry regarding coordination and communication, as well as identifying the main concerned party, she stated: The Environment and Corporate Social Responsibility Team serves as the central point for all communications with lenders pertaining to non-financial obligations. The Finance Group assumes the responsibility of coordinating financial obligations, highlighting the establishment



of a working group composed of group managers. This group serves as a platform for coordination, aimed at deliberating on the needs of international lenders and striving to formulate plans that address and eliminate any obstacles to meeting those needs.

She stated: Our team engages in regular coordination with all pertinent divisions within the company, encompassing the Operations Group (Refinery and Gas), Maintenance Group, Technical Services Group, Corporate Planning Group, Finance Group, Human Resources Group, Security and Fire Group, and Corporate Communications Group, with the objective of discussing ongoing action items.

Jamaan noted that the company produces annual reports on environmental and social monitoring to clarify the degree of adherence to the established environmental standards for the project. We maintain consistent communication with the audit team, represented by lenders, through remote meetings and electronic correspondence to ensure all necessary technical documents are exchanged.

In conclusion, Jamaan seized the opportunity to commend the accomplishments attained thus far, which, as she articulated, exemplifies the capacity to meet all obligations and expectations set forth by the current international lenders. She emphasised that such success would not have been possible without the remarkable effort, unwavering commitment, and genuine aspiration demonstrated by all factions of the company, alongside the diligent work of the team. Over the past six years, there has been a concerted effort to establish clear plans and objectives concerning environmental and social responsibility.

This has involved ongoing coordination and meetings with all relevant stakeholders within the company, as well as with Kuwait Petroleum Corporation (KPC) and external entities. Furthermore, an integrated system has been developed to address labour complaints from contractor workers, aiming to elevate standards to a commendable level. The company demonstrates a robust capacity to adhere to the environmental and social standards established by the International Finance Corporation.