

# Celebrating the Full Operation of Al-Zour Refinery

## Details before the largest oil event





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# Al-Zour Refinery's Full Operation Celebration Exceeded All Goals and Expectations!

## Continuing the Journey of Accomplishments

The preparations for the celebration of Al-Zour Refinery's full operation have, beyond any doubt, produced highly gratifying results.

Over the course of three months, managers, team leaders, and employees from across KIPIC, as well as the contracting companies, put up tremendous effort, contributing and launching competitive bids, as their presence was crucial to the success and grandeur of the ceremony.

Under the patronage of His Highness the Amir Sheikh Meshaal Al-Ahmad Al-Jaber Al-Sabah, may God bless him, and in anticipation of the formal ceremony marking the full operation of Al-Zour Refinery, Kuwait Integrated Petroleum Industries Company (KIPIC) executed the essential infrastructure works with the utmost care and efficiency.

KIPIC Newspaper, in turn, conducted a tour of the company's various departments to disclose the work

plan that was implemented during the preparations for the grand celebration.

We can only express our heartfelt gratitude and appreciation for your unwavering commitment and diligence in completing the necessary tasks for the official ceremony marking the full operation of Al-Zour Refinery in a record-breaking timeframe. We underscore the significance of your critical role in the company's success and ongoing growth and development as we strive to "Make More Possible."



Institutional and National Pride for  
the State of Kuwait

## Celebrating the Dedicated Employees Behind Al-Zour Refinery's Full Operation

Under the patronage and presence of the acting CEO Mrs. Wadha Al-Khateeb, Kuwait Integrated Petroleum Industries Company (KIPIC) honoured the employees who were responsible for organising the full operation ceremony of Al-Zour Refinery in recognition of their extraordinary efforts, their unceasing generosity, and their distinguished role in the success of the ceremony.

KIPIC presented this honour to foster and inspire employees to demonstrate creativity and excel in their work, as the company recognises the significance of the human element as a key driver of success and thus places tremendous emphasis on its employees, valuing and appreciating them. KIPIC is committed to creating a positive work environment by providing excellent care, motivation, and opportunities for professional growth, all aimed at enhancing performance, productivity, and innovation.

A short film was presented during the honouring ceremony, which featured the official ceremonial excerpts and scenes, as well as words from various organising teams regarding the significant challenges that preceded this major oil event.



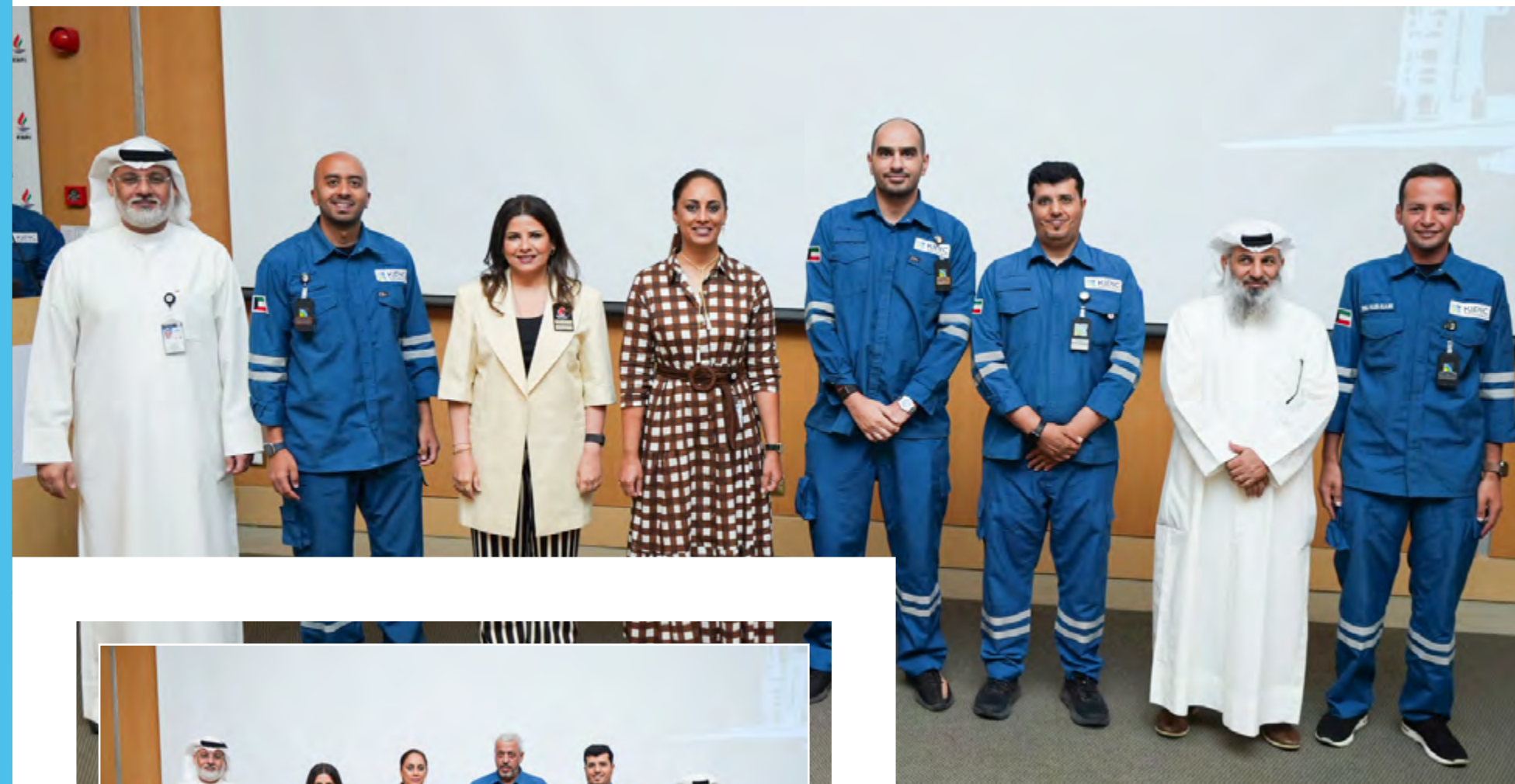




On this particular occasion, the CEO of Kuwait Petroleum Corporation (KPC) Sheikh Nawaf Saud Al-Sabah, delivered a recorded word in which he expressed his gratitude to the employees for their extraordinary and concentrated efforts that resulted in the successful culmination of the refinery's official ceremony.

He emphasised that the Supreme Petroleum Council viewed the decision to establish a refinery as a strategic move with limited immediate profitability. However, as time passed and the energy landscape evolved, the oil sector and oil companies collectively came together to establish and operate Al-Zour Refinery. This endeavour was celebrated with a world-class ceremony, graced by the presence of His Highness the Amir Sheikh Meshaal Al-Ahmad Al-Jaber Al-Sabah, may God protect him, and was successfully executed in a manner befitting His Highness.

In his address to the employees, Al-Sabah stated, "Today, we are bound to maintain our team and collaborate as a team to ensure that this refinery remains one of the most profitable refineries on a global scale."







For her part, the Acting CEO of Kuwait Integrated Petroleum Industries Company (KIPIC), Mrs. Wadha Al-Khateeb, expressed gratitude with the enormous achievement that was accomplished, as her tears betrayed her during the speech. She also wished blessings to the working colleagues for their extraordinary efforts and the great dedication that each of them had shown, which led to the success of the official ceremony for the full operation of Al-Zour Refinery, which was held under the patronage and presence of His Highness the Amir Sheikh Meshaal Al-Ahmad Al-Jaber Al-Sabah. Additionally, she thanked the Amir for

his presence and expressed her gratitude for his support. Al-Khateeb stated that Al-Zour Refinery's operating ceremony was a resounding success, receiving praise from all attendees. The ceremony was a testament to the company's values and capabilities as a prominent player in the petrochemical and refining industries, and the company was grateful to receive His Highness the Amir, may God protect him, as well as dignitaries and several oil leaders. You have managed to captivate everyone with your flawless coordination, impactful presentation of our accomplishments, and flawless execution.

She continued, "It is crucial to recognise your efforts at the state and individual levels, as you have demonstrated exceptional energy and made significant efforts to organise in a record-breaking time frame in response to the challenging weather conditions." "You have made significant progress, and we value and understand the hardships you went through as the celebration preparations were challenging. You took the initiative to implement alternative plans in advance of any potential emergencies and to present yourself in a manner that was commensurate with His Highness, senior public

officials, oil leaders, and all attendees," she added. Al-Khateeb emphasised that KIPIC has surpassed all expectations by leveraging the lessons learned from Kuwait National Petroleum Company (KNPC), as the celebration's success is a significant move towards boosting achievements and profitability. The address was concluded by Al-Khateeb saying, "You made the State of Kuwait proud," as she returned to express her gratitude to all of the employees, without exception, and referred to them as "armies," whether they were present at the ceremony or worked behind the scenes.





## Marwan Al-Nisif

The team prepared the site and the scope of its work was extremely sensitive



# Major Projects Group

The Major Project Team guaranteed that the essential work was completed professionally and in accordance with a well-defined plan of action. The team took over the infrastructure of the celebration site, which was held on the square north of Al-Zour Refinery's admin building, and prioritised work quality and efficiency, effectively overcoming all hurdles and difficulties and achieving the intended results.

Mr. Marwan Al-Nisif, Manager Major Projects (I) of the company, confirmed that the team worked with the utmost professionalism and diligence from the very first day of preparations. The team's primary focus was on the successful completion of the work plan and the success of the preparations, indicating that the team completed the infrastructure work for the celebration site, which was located in the square to the north of the admin building of the refinery.

He stated that the team was tasked with the preparation of the site and the installation of cement tiles to cover the square. Additionally, they were responsible for the construction of a crescent-shaped road that would serve as the primary entrance to the ceremony hall for the procession of His Highness the Amir and the senior invitees. The work commenced on March 21 and concluded on April 24.

From the outset, he stated that a plan was developed to outline the scope of work, a timetable was established for the implementation of the work with the implementing contractor, and a daily





completion rate was monitored to guarantee the quality of the work and its timely completion. In terms of their participation, Al-Nisaf stated that a special work team for the Major Projects Group was established, which included colleagues Fahd Al-Sinan, Abdul Mohsen Al-Gharib, and Ahmed Hussein. This team was responsible for monitoring the implementation of the works, in addition to the contractor's employees, who totaled over 75.

He reiterated that the prioritisation was conducted in a manner that would ensure the quality and efficiency of the work, as well as enable the company's other divisions to work in conjunction with their efforts.

Furthermore, he clarified that the Major Projects Group developed a plan that encompassed all aspects of the ceremony site and that coordination was also made with all relevant groups and committees to achieve the desired goal with the utmost professionalism in accordance with the desired event. This was in reference to the coordination mechanism to accomplish the required work.

Al-Nisaf disclosed that the infrastructure for the ceremony site was prepared in a 14,656 square

metre area, which encompassed the supply and installation of paving stone (1,200 square metres), interlocking tiles (500 square metres), and cement floor tiles (11,300 square metres). In addition, the project encompassed the construction of a crescent-shaped road that would serve as the primary entrance to the ceremony hall for the procession of His Highness the Amir and the invited senior public officials.

He emphasised that the allotted job for the first Major Projects Group was highly sensitive, as the preparation work done by other affiliate groups relied heavily on it. The timeline for the event as a whole was adversely affected by any delay in finishing the infrastructural work, putting strain on the work team's capabilities, but the team was fortunately able to successfully overcome this challenge.

In his concluding remarks, he emphasised the daily monitoring of the task completion system, which led to continual development. This, in turn, made it easier for the contractor and other groups within the company to carry out their work, and for that, we are immensely grateful and thankful.



# Corporate Communication Group:

## Behind the Scenes Highlights: Unveiling the Secrets Behind Al-Zour Refinery's Success Celebration

The team played a significant role in organising the celebration of the full operation of Al-Zour Refinery, as they diligently worked on planning the media campaign and executed the event with precision, ensuring it was befitting the position of His Highness the Amir Sheikh Meshaal Al-Ahmad Al-Jaber Al-Sabah, may God protect him. The tasks involved organising and developing media content for documentary films that showcase the significance of the project, its various stages, and the ceremony's speeches. Additionally, there was a focus on coordinating with the Ministry of Information to ensure extensive media coverage. The ministry provided the necessary resources to ensure the success of this momentous day in the history of the Kuwaiti oil industry. This included live broadcasts on the Kuwait TV channel and social media platforms, as well as issuing press releases and setting up a media centre for journalists. The aim was to highlight the refinery's importance at both national and global levels, emphasising its technological advancements and production capabilities. The event effectively showcased the refinery's strategic importance in driving sustainability and competitiveness.







Meanwhile, the External Communication team started their preparations four months prior to the celebration, assigning tasks to team members to organise and oversee the event. The preparations involved organising the schedule, distributing guest seats, and ensuring the event was carried out with success and trustworthy conduct. The team members put in a lot of effort to ensure that every detail was taken care of, from designing the celebration site to settling on the guest list, sending out invitations, arranging guest receptions, and creating a seating plan.

This entailed coordinating the ceremony programme with the Amiri Diwan and the relevant security authorities, as well as collaborating with various security agencies to obtain permits and streamline procedures for inviting political and media figures. Additionally, efforts were put into action to involve oil companies in the success of KIPIC and the full operation of Al-Zour Refinery, while also strengthening relationships with partners and associated oil companies.

The success of the event was greatly influenced by the strong internal relations between

the teams, which played a crucial role in the celebration of the full operation of Al-Zour refinery. The Internal Relations team played a crucial role in organising the event by closely coordinating and cooperating with the Media Relations Team and the External Team. The group diligently followed up on the progress of business at the site before and during the ceremony, coordinating requests for souvenirs for company groups and attendees, in addition to the souvenir gift for His Highness, as well as arranging gift and badge requests to ensure they were received before the celebration date, and actively participated in welcoming the guests.

The strong sense of unity and collaboration fostered a cohesive organisation and a joyful ambiance that exuded a sense of accomplishment and satisfaction. Despite the challenges faced by the Corporate Communication Group, their unwavering determination was the key factor that allowed them to overcome them. The cooperation and harmony between the various teams in working towards a common goal was evident, showcasing the significance of the national celebration and underscoring the growth and success of the State of Kuwait.





Rehabilitating  
some streets to use  
them as paths to reach the  
celebration site..  
**Ali Al-Sabi Al-Marzouqi**  
reveals the most important  
work carried out  
by his team



# General Services Group

The General Services Team went above and beyond to successfully complete their assigned tasks. The team dedicated their efforts to infrastructure work, including excavation and site preparation for landscaping and greening, installation of the irrigation network, and street preparation. These tasks were executed with utmost attention to quality and efficiency. With unwavering determination and dedication, the team successfully conquered every obstacle and completed the project with an impressive record.







The Office Admin and Maintenance Team of the Company's General Services Group was essential in the organisation and execution of the celebration befitting the honour of His Highness the Amir Sheikh Mishal Al-Ahmad Al-Jaber Al Sabah and his patronage and attendance at the ceremony.

Team Leader of Office Admin and Maintenance Team at KIPIC, Mr. Ali Al-Sabi Al-Marzouqi, discussed the notable projects completed by the team. These include landscaping and greening, as well as the installation of the irrigation network at various locations, such as the celebration site, surrounding roads and buildings, the entrance to the refinery, and near internal buildings. The area covered by these projects was approximately 20 thousand square metres. Mr. Al-Sabi also mentioned that the team had 13 supervisory staff members from the administration, while the number of employees from contractors totaled around 150.

Al- Sabi highlighted the team's efforts in rehabilitating certain streets to serve as convenient pathways leading to the celebration site. It efficiently managed the maintenance of the parking lots and skillfully installed interlocking tiles for the main entrance to the celebration site and the VIP entrance.

Al-Sabi noted that they conducted sidewalk and land line painting on the main streets, as well as cleaning. They also collaborated with the maintenance group and Kuwait Municipality to clear debris and waste from the areas surrounding the refinery, starting from the intersection of Route 270 and along both sides of the main road leading to the celebration site.

He further mentioned that the tasks involved the placement of flags and "banners" on King Fahd Road and the primary road leading to the refinery. This was done in collaboration with the Local Relations Team and the Ministry of Interior. The Al Zour 6 Building underwent rehabilitation to serve as a logistical support headquarters near the celebration site. Urgent maintenance was performed, including various works. Experience with civil, electrical, and air conditioning equipment.

In terms of the most significant obstacles and challenges that the team encountered during the project's execution, Al- Sabi stated, "The team was assigned an exceptional task that was not devoid of difficulties and challenges, including the busy schedule for carrying out the work in record time". Consequently, it was imperative to extend the working hours, as the workload persisted throughout the day and night and the quantity of personnel, apparatus, and equipment that were necessary increased.

He clarified that the organisation of a celebration of this magnitude necessitated the coordination of the various work teams and their contractors, as well as the celebration preparation committee and the relevant parties from outside the company. Additionally, he described the frequent additions and modifications and the changing of the scope of work as expected.

Al-Sabi underscored the work team's commitment, the sincere desire of all members to present the company in a manner that was commensurate with the event and the guests'





expectations, as well as their profound sense of responsibility. The work team was able to surmount these challenges and complete the project on time, making it possible through the support and encouragement of the management, by the grace of God.

Regarding the work management mechanism, Al- Sabi explained that the team was given the task of preparing for this large celebration in early March. They conducted planning based on the scope of work, established a timetable for implementation, and held daily meetings with the contractors responsible for carrying out the work. These daily meetings proved to be highly successful and effective in evaluating progress, reviewing completion rates, addressing challenges, and making timely decisions to ensure the work was completed on schedule.

He highlighted the positive effect of frequent visits to the work site by key individuals, which boosted morale and motivated both the building management team and the contractor staff. When it comes to managing priorities within a given timeframe, Al-Sabi emphasised that all the tasks assigned to the team were considered essential due to the limited time available, as the team worked on multiple tasks simultaneously, but they made sure to prioritise them based on established work principles.

He stated that coordination was established with various teams and committees involved in the project, including the General Services Group Team, the Celebration Committee, the Committee for Rationalisation and Control of the Cost of Celebration Works, and the Kuwait Municipality.

During that period, Al-Sabi portrayed the work atmosphere as highly positive, characterised by a strong sense of enthusiasm and a willingness to go above and beyond. This bolstered the team's morale and heightened their sense of duty, considering the significance of the occasion and their determination to showcase the company in a manner that matches the caliber of its attendees.

He concluded by expressing his gratitude and appreciation to the team for their tremendous efforts and exceptional work. He felt proud and honoured to be part of such a distinguished team with a strong sense of unity, which played a major role in the success of this historic celebration. He extended his sincere thanks and appreciation to the Manager of the General Services Group, Mr. Mesaed Al-Sehali, and the company's top management.





**Hanan  
Al-Khalfan**

## **The Public Authority of Agriculture Affairs and Fish Resources Generously Donated 700 plants for the Refinery's Surrounding Grounds**

“We have prepared an integrated irrigation network that relies on drip irrigation and is fed through water tanks,” Hanan Al-Khalfan, Senior Engineer Building Maintenance and Services in the General Services Group, indicated regarding the plants’ irrigation plan. She went on to mention that there is a future plan to connect the network to feed directly from the water network processed at Al-Zour Refinery.

According to Al-Khalfan, there’s an array of factors that were

considered while selecting the species to be planted, but one of the most essential is their ability to withstand very hot temperatures and strong winds. This information reveals that 700 plants, including palm trees, natural thiol grass, soil coverings, and stabilisers, have been generously donated to be planted in the surrounding lands by the Public Authority for Agriculture Affairs and Fish Resources. She elucidated that the Kuwait Municipality assisted in the external cleaning of roads and the modification of pavements and streets. The municipality graciously designated teams to clean the refinery’s streets and external areas. Additionally, the refinery’s contractors employed the necessary apparatus and labour to conduct cleaning operations both inside and outside the facility.





**Muhammad Al-Ahmad**



## **We prepared the zour 6 building which had been closed for a long time, and this is what the work**

Mr. Muhammad Al-Ahmad, Senior Engineer for Building Maintenance and Services in the General Services Group in KIPIC, stated that the team immediately started preparing Al Zour 6 Building as soon as the celebration date was announced, as the building served as a logistical support centre for both internal and external parties involved in the celebration.

According to Al-Ahmad, the building had been closed for a long time because of work that included running the generators, painting the rooms again, rearranging the bathrooms and making sure they were well taken care of, getting the air conditioning ready for

maintenance, and fixing broken floors and ceilings.

He additionally stated that they painted the awnings, took down the damaged walls around the party site, painted the cement and iron ground barriers, did some civil work, and set up air conditioning and power for the area around the party.

“We also provided red carpets for the celebration platform and mobile laundry to serve the guests,” he said, emphasising that the work was done quickly and with the lowest budget possible.”

Although the work was finished early in April, Al-Ahmad said, “The requests that came in at the last minute were one of the biggest challenges.”

Furthermore, as described by Mr. Ali Sabi, the “Group’s dynamo,” Contract Management Engineer Mr. Khaled Adel Al-Sabih explained his responsibility to follow up on the completion of electricity, civil, maintenance, agriculture, and streets on a daily and weekly basis, as well as providing a detailed report.





**Abdullah  
Abu  
Al-Hassan**

## **We maintained the Zour 6 building and parking lots in preparation for the celebration**

Office Admin and Maintenance Team Engineer, Mr. Abdullah Abu Al-Hassan, indicated that maintenance work was carried out on Al Zour 6 Building, including the interior as well as Al Zour 6 parking lot. They focused on repairing the asphalt, filling in any missing parts, and ensuring the road signs and cement barriers were painted. They also took care of the surrounding area near the celebration site. Highlighting the development of the entire region, along with the construction of essential infrastructure.

He emphasised that the most significant challenge they encountered was coordinating with the organisations that were participating in the celebration, as requests were received on a daily basis and fulfilled in quick succession. He expressed his gratitude to the administration and all of his colleagues for granting them the authority to make decisions that were beneficial to the company.





Some of the Most Significant  
Events During the Preparation  
of Al-Zour Refinery's Full  
Operation Celebration



## Rajab Boland

7,000 sandbags were provided, as well as an iron scaffolding around the main concert tent to install lighting equipment, projectors and display screens

# Maintenance Group (Electrical Maintenance)

The Electrical Maintenance Team played a critical role in the success of the official ceremony for the full operation of Al-Zour refinery. The team was able to distribute electricity and air conditioning supplies to the main tent and its supporting tents, thereby ensuring that all attendees were comfortable.



Mr. Rajab Boland, Team Leader Electrical Maintenance, stated that the second phase of work commenced a week prior to the celebration date. This phase involved assisting other teams in the installation of “banners” and flags along the King Fahd bin Abdulaziz Highway, as well as the installation of flag poles at the celebration site prior to the arrival of the celebration tent, which was supplied by the contractor.

He also stated that iron scaffolding and 7,000 sandbags were provided to surround the primary ceremony tent in order to install lighting equipment, projectors, and display screens. The primary tent and its supporting tents were also supplied with electricity and air conditioning. It is worth noting that the main tent for the ceremony was 60 metres in diameter and 30 metres high, while the VIP tent’s diameter was 25 metres and 10 metres in height, while a tent with a diameter of 15 metres and a height of 10 metres was designated for culinary preparation.

Boland also disclosed that the team leased three sets of restrooms, one of which was designated for VIPs and included high-quality specifications.





## Mousa Al-Haddad

reveals: The work of the maintenance team was divided into two stages

# Maintenance Group (Mechanical Maintenance)

The Mechanical Maintenance Team played an instrumental role in the preparations for Al-Zour Refinery's Full Operation Celebration, whether it was in the preparation of the celebration site or in terms of operating efficiency and equipment safety. The team was eager to conduct daily meetings with its members and weekly meetings with top management in order to review the work plan and conduct the work on schedule.



As explained by Mr. Mousa Al-Haddad, Senior Engineer Mechanical Shops, the maintenance team's work was divided into two phases. The initial stage involved the preparation of the entire celebration site, which spanned 15,000 square metres, equivalent to the size of 37 400-square-metre homes. The infrastructure included the provision of water, sanitation, and electricity network lines, as well as the excavation and preparation of areas for agriculture and greening.

According to him, the team of eight individuals conducted daily meetings and also had weekly meetings with top management to discuss the plan and the execution of the tasks assigned to the teams. He also mentioned that they employed over 150 contract employees from maintenance contractors.

He emphasised that the work in the initial phase was finished within a month, which is a typical timeframe for the amount of work, and described the work environment as highly motivated, with all team members striving to complete the tasks as quickly as possible.





## Ali Al-Qattan

The development of security plans and the determination of responsibilities and tasks started from January 2024

## Ensuring Safety, Protection, and Maintaining Order: The Dedicated Security Team Behind Al Zour Refinery's Grand Opening

The Security Team played a crucial and essential role in coordinating the celebration of the full functioning of Al Zour Refinery, as they significantly contributed to the success of this event by ensuring that team members were fully prepared and drawing on their substantial expertise in this area. In light of this, KIPIC Newspaper conducted an exclusive interview with Mr. Ali Al-Qattan, Chief Security Officer at Kuwait Integrated Petroleum Industries Company (KIPIC), to go over the security action plan that was implemented on the day of the ceremony, the obstacles and challenges the team encountered on this historic day, and other information that we will detail below:

### When did the preparations for Al Zour Refinery's full operation ceremony commence?

At the request of Top Management, the Security Team was tasked with the preparation of the opening ceremony. Manager of the Security and Fire Group, Mr. Tariq Al-Masoud, collaborated with the Head of the Security Team, Mr. Fahad Al-Hadiya, to establish a working team that has been instrumental in the development of security plans and the determination of responsibilities and tasks since January 2024.

### Could you provide information regarding the security action plan that was implemented to accommodate this significant event, and did it perform as anticipated?

During the pre-event period, we initiated preparations and devised strategies to safeguard the site. This included establishing a work mechanism and determining the priorities and responsibilities of each department by conducting coordination meetings, preparing a database, and compiling lists of the names of the invitees and participants in the ceremony. We consulted the security authorities, represented by the Ministry of Defence (the Amiri Guard) and the Ministry of Interior (the State Security Agency, General Directorate of Facilities Security), to develop these plans. In addition to developing a plan for the procession of His Highness the Amir Sheikh Meshaal Al-Ahmad Al-Jaber Al-Sabah during the inspection tour of Al-Zour Refinery, the plan also involved allocating parking for invitees, regulating vehicle traffic, and facilitating their entry to the event site through security points.

### How did the day of the event go, especially considering the protocols and rules put in place with His Highness the Amir's patronage and presence?

The team, led by the Group Manager and Team Leader, conducted the ceremony in a predetermined manner with the help of God, their efforts, and their unity. The security authorities and security team also collaborated, resulting in an honourable media appearance.

### How many members of the security team were present on the ground?

This significant event was controlled by a total of 34 members of the security staff who were involved in its



organisation.

### What were the most significant obstacles that the team encountered both prior to and during the celebration?

The coordination of such grand celebrations necessitates great effort to execute the plans that were developed under the supervision of the team management, which conducted a pilot application on the ground multiple times prior to the ceremony. Additionally, the team members were present at the site days in advance of the event, despite the fact that they work on a shift system that operates around the clock.

The team's performance was not impacted by the extreme weather that occurred on the day of the ceremony, which was one of the most influential factors, and the team was able to complete its mission as efficiently as possible.

### What message would you like to convey to the Security Team and the other participating groups today, following the celebration's overwhelming success?

We greatly appreciate the team's dedication and efforts in achieving the desired goals and contributing to the success of the ceremony. Furthermore, we must greatly acknowledge the contributions of all participating teams from the company's various groups, who provided us with support and fulfilled their roles and responsibilities to the best of their ability.

This extraordinary accomplishment has been achieved through the concerted efforts of these endeavours, and we are proud to have accomplished this feat on behalf of our homeland Kuwait and as an honourable representation of KIPIC.