



Following the Commencement of Operations in the Second Phase of Al-Zour Refinery

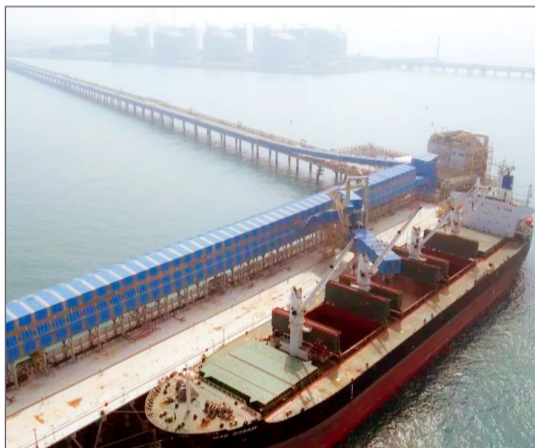
Waleed Al-Bader: Kuwait's oil industry is witnessing a historic milestone

Khalid Al-Awadhi:
This outstanding achievement
opens several global marketing
doors and allows us to expand into
new markets



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Reaching the Pinnacle of Global Export

A shipment of solid Sulphur expands the refinery's product line

The company announced the completion of a new historic achievement marked by the export of all petroleum products to global markets and the export of the first shipment of solid Sulphur from Al Zour Refinery, with a shipment amounting to 44 thousand tons, in close cooperation with the Kuwait Petroleum Corporation's (KPC) International Marketing Sector through all of the refinery's sea ports.

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Following the Announcement of the Commercial Operation of the Second Phase

Al-Zour Refinery opens European market doors to Kuwaiti oil products

With the commissioning of the second phase of the Al-Zour Refinery, national aspirations regarding the opening of different markets for the export of refined oil products began to rise, and one of the most significant of these markets is the European market, to which Kuwait is planning to increase its fuel exports in the coming period.

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Making More Possible

Ahmad Al-Otaibi:
The "KIPIC Location" application has
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Following the Commencement of Operations in the Second Phase of Al-Zour Refinery

Waleed Al-Bader:

Kuwait's oil industry is witnessing a historic milestone

Khalid Al-Awadhi: This outstanding achievement opens several global marketing doors and allows us to expand into new markets

Coinciding with our beloved State of Kuwait's national holidays and just a few months after launching the commercial operation of the first Al-Zour Refinery, the Chief Executive Officer, Mr. Waleed Khaled Al-Bader, announced the commencement of operations for the second phase of the Al-Zour Refinery, one of the most significant strategic national projects for the State of Kuwait, emphasizing the necessity of maintaining great progress in accordance with the estimated project timeframe.

Mr. Waleed Al-Bader confirmed that the operation of the second phase of the Al-Zour Refinery is a momentous event and a tremendous achievement not only in the history of the company but in the history of the Kuwaiti oil industry as a whole.

With the completion of the second phase of operation, Al Zour Refinery is anticipated to have a significant economic impact, drastically improve employment opportunities for Kuwaiti youth, and play a significant role in securing potential markets for Kuwaiti oil products on the international market. A steady and secure supply of petroleum products with low Sulphur content will also be supplied by the refinery, which will considerably aid Kuwait in achieving its strategic goal of enhancing a stable and flourishing economy.

He further explained that the operation of the second refinery will increase the refining capacity from 205 thousand barrels to 410 thousand barrels per day; thereafter, the third refinery will start up in the final stage to reach the maximum intended refining capacity, which varies from 615 thousand barrels per day as a maximum when refining Kuwaiti light crude to 535 thousand barrels per day for a heavier oil mixture.

Al-Bader continued, "Al Zour Refinery is regarded as one of the most crucial pillars of KPC's 2040 strategy because of its significant role in influencing the future of Kuwait's oil industry by encouraging the export of the country's premium petroleum products that satisfy future requirements in international markets." This increases the state's material revenues and supports the Ministry of Electricity and Water's power plants by supplying them with stable and environmentally secure supplies, currently estimated at 150 thousand barrels of low-sulphur



Waleed Al-Bader

fuel divided by refineries, in response to rising energy demands due to population and urban growth, with the goal of achieving internal self-sufficiency.

Furthermore, the refinery's exterior purpose is to provide various refining products with standard requirements for export in worldwide markets.

To satisfy commercial operations and keep up with worldwide demands, the company established the world's largest sea island in the middle of the, which is utilized to export liquid petroleum products through two loading platforms with four berths and a central platform for exporting liquid products across the island along four



Khalid Al-Awadhi

pipelines under the sea.

The CEO emphasized the significance of commitment to health, safety, and the environment, which is one of the fundamental pillars that KIPIC strives to always implement to the highest standards, as the company aims to instill complete adherence to the concepts of health, safety, and the environment as a practical lifestyle for all of its employees and contractors. He expressed his gratitude to the project's employees for their amazing efforts from the beginning of the journey; it was genuinely huge efforts and strong and sincere patriotic arms during a lengthy period of selfless giving in pursuit of the elevation of

our dear nation. He also commended Kuwait Petroleum Corporation (KPC) for its ongoing support and collaboration with oil industry associates.

In closing, Al Bader stated that the company continues to strive to meet the specified strategic goals on time, elevating the phrase "to make more possible," excited about what is to come, and optimistic about a bright future for the Kuwaiti oil sector under wise leadership.

A New Stage of Ambitions

With the commissioning of the second Al Zour refinery, the Act. Deputy CEO for Al-Zour Operations, Mr. Khalid Anwar Al-Awadhi, expressed pride on behalf of the organization in witnessing another historical milestone, which was only made possible by your tremendous efforts, tenacity, and ongoing labor to fulfill the goals outlined in the company's plan.

With the commencement of operations at the second refinery, the company enters a new chapter of hopes and aspirations. This outstanding success opens numerous worldwide marketing doors for us, allowing us to enter further European and Asian markets with extremely competitive Kuwaiti products with standard requirements that compete with the greatest global oil products. And, with the growing demand for many different oil derivatives, we find that we can keep up with these demands, seeing as the refinery has enough capacity to supply a variety of products that the market extensively requires, such as naphtha, diesel, and kerosene, as well as low-Sulphur fuel oil and jet fuel, which are unquestionably the best option both economically and environmentally. What has been accomplished today is the finest indication of the high spirit cherished by all KIPIC employees, their eagerness to work, their enormous ambitions to invest preciously in the cause of their beloved nation, Kuwait, and their never-ending drive to make more possible.

It is worth mentioning that once the Al-Zour Refinery Project reaches full production capacity, Kuwait will have a total refining capacity of 1.4 million barrels per day, making it the Middle East and North Africa region's second biggest refining capacity behind the sisterly Kingdom of Saudi Arabia.



What has been accomplished is the finest indication of the positive attitude / highly spirit shared by all company employees



Reaching the Pinnacle of Global Export

A shipment of solid Sulphur expands the refinery's product line



The company announced the completion of a new historic achievement marked by the export of all petroleum products to global markets and the export of the first shipment of solid Sulphur from Al Zour Refinery, with a shipment amounting to 44 thousand tons, in close cooperation with the Kuwait Petroleum Corporation's (KPC) International Marketing Sector through all of the refinery's sea ports. According to the official spokesperson of KIPIC, Mr. Abdullah Fahhad Al Ajmi, the sea island of Al-Zour Refinery, in precedent, welcomed four oil carriers on Tuesday, March 14, 2023. The carriers are intended to load all types of exports from the refinery, including the first tanker to load solid Sulphur into international markets, marking a new national accomplishment for the Kuwaiti oil industry.

This accomplishment transpired just a few days after Al-Zour refinery's second phase went into operation, doubling the amount of oil exported globally and solidifying the refinery's position as a substantial player in the global energy market and a major supplier of sustainably sourced petroleum products with high environmental compliance.

Al Ajami's statement emphasized that attaining the complete stage of worldwide export for the products is a breakthrough in the history of the company

as well as the Kuwaiti oil sector as a whole. This is largely attributable to the refinery's massive economic dimensions and its role in securing new outlets for the Kuwaiti oil industry in global markets by providing a



consistent, stable, and safe supply of low-Sulphur petroleum products while also achieving Kuwait's strategic goal of improving air quality. The operation of the Al-Zour refinery is a significant global event that the global oil industry has been eagerly anticipating due to the international geopolitical conditions in the energy markets, which necessitate the existence of reliable supplies of oil products in order to maintain energy

supply balance.

Mr. Abdullah Fahhad Al-Ajmi explained that Al-Zour Refinery's external export operations are carried out through the largest sea island established in the middle of the sea, which is used to export liquid petroleum products via two loading platforms with four berths for the export of liquid products and a special dock for exporting the solid Sulphur product to all countries around the world.



Abdullah Fahhad Al Ajmi:
The sea island receives 4 oil tankers on the same day to load all the refinery's exports

The worldwide geopolitical dynamics in the energy markets necessitate the availability of consistent quantities of oil products in order to preserve energy supply balance

What do you know about (solid Sulphur)?

Solid Sulphur is regarded as one of the most targeted items in worldwide markets due to its numerous applications in various sectors, including the production of fertilizers, medicinal treatments, insecticides, dyes, and improving the physical qualities of rubber. It is produced in the Sulphur treatment complex by the treatment of hydrogen sulfide gas produced by all Al-Zour refineries, using numerous chemical procedures that extract the liquid Sulphur element at a rate of up to 99.9%. It is then delivered to specified tanks before being returned to the Sulphur conversion unit from the liquid to the solid form, which aids in its transportation and export.

KIPIC Records a Distinguished Presence in the CERAWeek International Energy Conference

Sheikh Nawaf Al-Sabah: Al-Zour Refinery strives to alleviate the sharp rise in refining margins

Within the framework of its ongoing efforts to contribute to and be present in all global energy initiatives, a KIPIC delegation attended the 41st edition of the "CERAWeek 2023" international energy conference, which was organized by the S&P Global company from March 6 to 10, 2023, in Houston, Texas, USA.

The company's delegation consisted of Corporate Planning Group Manager Mr. Abdullah Fahad Al-Osaimi and Health, Safety, and Environment (HSE) Group Manager Mr. Dhari Hamed Al-Gharaballi. Given the wealth of knowledge and experience shared by delegations, their participation was noteworthy and fruitful. While the conference, which attracted more than 7600 delegations this year, concentrated heavily on the issue of electricity as a crucial step toward achieving a low-carbon future, environmentally friendly energy sources such as nuclear, wind, and solar power tend to expand across the globe.

A Distinguished Kuwaiti presence

The CEO of the Kuwait Petroleum Corporation (KPC), Sheikh Nawaf Saud Nasser Al-Sabah, attended the conference and reaffirmed during his address that the company anticipates the oil market to achieve balance at least during the first half of the current year.

Sheikh Nawaf Al-Sabah referred to the announcement of the operation of the units of the second phase of the Al-Zour refinery during the conference discussions, explaining that the refinery's total daily capacity is 615 thousand barrels. This makes it one of several new complexes that will be operational this year around the world to pump more oil products and slow the rise in oil prices, which escalated to previously unheard-of levels last year as a result of a declining supply from Russia, the major exporting nation.

Increased gas production

As part of the switch to clean energy, Mr. Bader Al-Attar, Managing Director of the Kuwait Petroleum Corporation HD (KPC), confirmed that Kuwait is also looking forward to growing its gas production, owing to the fact that the country now favors gas as a cleaner and less polluting fuel than oil.

In terms of untapped oil reserves, Kuwait, a significant member of OPEC, ranks in the top 10 nations in the world and is anticipated to continue providing oil to international markets for at least another 85 years.



The company's delegation was represented by Abdullah Fahad Al-Osaimi, Corporate Planning Manager; and Dhari Hamed Al-Gharaballi, Health, Safety, and Environment Manager.

Signing a Memorandum of Understanding with **Honeywell**

KIPIC's efforts are continuously focused on enhancing performance and achieving the highest standards of excellence. In light of this, a memorandum of understanding was inked with Honeywell, the industry leader in industrial software, in order to benefit from the firm's considerable expertise in implementing cutting-edge technology in the Al-Zour complex.

The agreement will help improve the performance and operational strength of the company's three projects, which is in the company's best interests and allows it to keep up with the long-term ambitions of KPC's 2040 strategy for refining and petrochemical industries. Additionally, the memorandum includes a major aspect related to the development of the human element within the company, which is accomplished through the development of modern training programs that contribute to the enhancement of the technical training competencies of the company's employees.



Signing a Memorandum of Understanding with the **Australian University**

Within the framework of continuous expansion to acquire more valuable experiences and enhance learning opportunities, KIPIC signed a memorandum of understanding with the Australian University (AU) to strengthen mutual cooperation and provide reciprocal educational opportunities for university students and company employees. In addition to offering job training programs for company employees by university faculty members, the memorandum offers possibilities for university students to get training from the company, which helps advance employee capacities and professional and scientific knowledge.



Following the Announcement of the Commercial Operation of the Second Phase Al-Zour Refinery opens European market doors to Kuwaiti oil products

With the commissioning of the second phase of the Al-Zour Refinery, national aspirations regarding the opening of different markets for the export of refined oil products began to rise, and one of the most significant of these markets is the European market, to which Kuwait is planning to increase its fuel exports in the coming period.

International economic sources have indicated that European markets have begun to turn to Kuwait for supplies of diesel and aviation jet fuel, as Kuwait has become a pivotal player in the oil derivatives market, especially since KIPIC was able to commercially operate the first and second Al-Zour refineries, processing 410,000 Bpd, with the percentage expected to rise to reach 615,000 Bpd with the completion of the third phase within the upcoming months.

With the completion of the Al-Zour Refinery project, Kuwait will have a total refining capacity of 1.4 million barrels per day, making it the second largest country in the Middle East and North Africa region after Saudi Arabia. Kuwait is expected to reach that desired number in 2024, provided that the percentage of refined Kuwaiti fuel rises to 1.05 million barrels per day during the current year.

Kuwait Petroleum Corporation's (KPC) goals include significantly increasing diesel exports to Europe from around 10,000 barrels per day in 2022 to 50,000 barrels per day this year, as well as doubling aviation jet fuel exports to 100,000 barrels per day this year. This would allow the country to become a significant beneficiary of the refining business, resulting in strong profit margins in the medium term.

According to global economic forecasts, the average price of diesel is expected to reach \$116 per barrel worldwide during 2023-2025, which is 69 % higher than the average price of \$69 per barrel during 2016-2020, and the average price of aviation jet fuel is expected to reach \$113 per barrel during 2023-2025, which is 74 % higher than the average of \$65 per barrel during 2016-2020. According to global economic forecasts, the average price of diesel is expected to reach \$116 per barrel worldwide during 2023-2025, which is 69 % higher than the average price of \$69 per barrel during 2016-2020, and the average price of jet fuel is expected to reach \$113 per barrel during 2023-2025, which is 74 % higher than the average of \$65 per barrel during 2016-2020.

Meeting the Rising Global Demand

According to the Manager of Technical Services Group, Mr. Ali Al-Ajmi, the Al-Zour Refinery project is one of the most critical pillars of KPC's 2040 strategy and Kuwait's vision of a "new Kuwait" 2035.

It is the world's largest refinery built in a single stage in terms of refining capacity. It was entrusted with a significant and crucial role in shaping the future of Kuwait's oil sector by promoting the country's exports of high-quality petroleum products that meet future global market demands. The refinery also seeks to address the increased demand for low-Sulphur fuel oil for the Ministry of Electricity and Water's electric power production units.

Al-Ajmi emphasized that the refinery has demonstrated its worth in satisfying global market demands for high-quality products in accordance with environmental protection

systems and worldwide markets. KIPIC efficiently exported large quantities of commercial shipments of kerosene products, petrochemical naphtha, and high-quality aviation jet fuel to global markets, as well as low-Sulphur fuel oil and ultra-low-Sulphur diesel to the world markets, which were recently shipped to Indonesia. The company has also successfully completed commercial operation of the second refinery, increasing refining capacity from 205 to 410 thousand barrels per day, after which the third refinery will be operational, bringing total refining capacity to 615 thousand barrels per day.

Al-Ajmi stated that Al-Zour Refinery aspires to deliver the finest petroleum products for export in worldwide markets, with standard specifications where all efforts come together, backed by a high spirit and constant



Ali Al-Ajmi:

KIPIC seeks to address the expanding worldwide market's need for energy supplies

We are now focusing on creating advanced diesel that complies with European specifications after having a significant presence in the Asian market

Large commercial cargoes were successfully exported by the company, with the most recent being a shipment of solid Sulphur

persistence to develop and keep pace with global demand.

He added that, following the success of commercial shipments of low-Sulphur diesel that meets Asian specifications, work will be done to produce developed diesel that meets European specifications, with the goal of meeting all of the requirements of the European market, which causes the refinery's products to expand further in global markets.

High professionalism to deal with commissioning challenges in record time

Mr. Ahmad Al-Khalidi, the Maintenance Group Manager, confirmed that the Maintenance Group and its affiliated teams played a significant role in completing the operation of the second phase of the Al-Zour Refinery by supplying all equipment, spare parts, and labor, in addition to active participation and round-the-clock operation of all units, equipment, and measuring devices.

The Maintenance Group was also in charge of rectifying any flaws that arose during the preparation for the operation, and these shortcomings were treated with high professionalism and in record time in order to minimize delays in the operations according to the planned timetable.

In addition to the aforesaid, the Maintenance Group has produced a database that includes all of the refinery equipment, which totals around 800,000 pieces, and has established the periodic maintenance plan as well as the best technique to deal with each piece of equipment.

The most substantial challenges and difficulties faced by the Maintenance Group, according to Al-Khalidi, are ensuring the availability of suitable spare parts, as well as repairing malfunctions of some advanced equipment or devices present in the refinery or leakage that may occur during the work stages.

As is well known, Al-Zour Refinery's machinery is contemporary and precise, built with cutting-edge technology that necessitates highly qualified personnel to operate.

It is typical to believe that because the refinery is a new project with all new equipment, there should be no faults. This is clearly a misconception, as such malfunctions or leakages are considered normal and logical regardless of the age or novelty of the equipment, as is the case with many devices and equipment that we use in our daily lives, and the fact that purchasing a new device does not necessarily preclude the possibility of it being damaged; otherwise, what is the point of having a guarantee on modern devices?!

Last but not least, the precise coordination processes between the company's teams and groups played a significant role in the success of all phases of operation.

He emphasized that the presence of skilled personnel in the Maintenance Group was crucial in conquering the challenges that came with all phases of processing and running the refinery. The company's strategy prioritizes the human element, as seen by the company's officials' continual follow-up on training programs to assure the attainment of training goals and the

involvement of all employees.

As a result, and since its inception, the Maintenance Group has chosen to prepare all of its personnel, whether experienced or fresh graduates, to handle operational challenges by establishing thorough training programs in all sectors.

According to Al-Khalidi, one of the most critical issues that Maintenance Teams confront in all company is developing a disciplined maintenance system that eliminates failures and emergency pauses.

The Maintenance Group collaborates with the company's teams to minimize unexpected breakdowns by utilizing the function of preventive maintenance and the certification program for industrial efficiency, which contributes to the early detection of breakdowns. The most prevalent failures include valves and control devices, as well as spinning equipment like pumps and compressors. There are occasional leakages in the mechanical insulators during the operation of the rotating equipment (pumps), which are dealt with as quickly as possible by the maintenance employees and the project contractor.

"Despite the fact that the operational activities in all phases may be prone to certain malfunctions or leakages,



Ahmad Al-Khalidi:

Leakages in the mechanical insulators did not stop us from operating the refinery's second phase

Maintenance Group creates a database of 800,000 pieces of equipment to establish how to handle them and their own periodic maintenance plans

The human element is the refinery's primary operator and a crucial contributor to achieving success

which may cause the job to be delayed, we were thankfully staying on schedule, and these barriers did not prevent us from finishing the work with great efficiency and on time." Al Khalidi stated.

He added that one of the most important challenges in the coming period is to continue advancing employees, who are the cornerstone of the industry, and that rationing expenses is always a major challenge in the oil sector in order to increase company profitability without compromising worker safety, facilities, or environmental requirements.

Al-Zour refinery is expected to develop and add further manufacturing units in the future in order to turn the refinery into a comprehensive refinery capable of producing and selling petrochemical products, boosting kerosene and diesel output while decreasing fuel oil production. One of the continual challenges is maintaining safe operations in order

to achieve the highest levels of output while complying with the highest security, safety, and environmental requirements.

When all phases of the project are done and the contractor's job is completed, the whole duty lies on the shoulders of the KIPIC workforce to continue the journey and accomplish continual successes while constantly making more possible.



The industrial island is the largest marine establishment: High engineering standards and specifications

The company established the largest sea island in the middle of the sea, which is considered the largest marine facility in Kuwait, as it was designed and built according to the highest standards and engineering specifications. The island is used to export liquid petroleum products through two loading platforms with four berths and a central platform for exporting liquid products from the island through four pipelines under the sea.

Liquid products are supplied to the island through pipelines under the sea, and it is designed to meet the needs of all customers, as it includes a service building to support multi-story operations, in addition to a power station and a helipad.

The sea island facility gives the company the high capacity and flexibility to supply four shipments to customers simultaneously.

The operations of exporting petroleum products from the sea island are subject to an integrated system mechanism in accordance with the highest health, safety, and environment systems, which ensures the continuity of supplying the global market with high-quality products with specifications that are in line with the regulations and needs of the European and Asian markets for clean fuel, starting with setting scheduled plans for the production of products. The final units, then, are set according to time plans to receive the boats and provide them with the required products, according to highly equipped facilities by the Product Quality, Operations, and Operations Planning teams and careful and direct cooperation with the International Marketing Sector in the Kuwait Petroleum Corporation (KPC).

(Smart Supply) enhances the refinery's competitive capabilities

Mr. Ahmad Al-Mulaifi, Information Technology Group Manager, confirmed that, in light of the great technological and informational boom that the world is currently experiencing during the digital transformation, all institutions and businesses have become fully aware that the path to continuity and competitiveness is dependent on the extent of technological development, given that it provides speed of choice and clear insight into complicated and particular company specifics that demand a lot of work and time in traditional ways.

Technology plays a critical and important role in achieving the optimal performance of a large project with size of Al-Zour Refinery, and this is what happened lately in the operation of the first phase of the refinery as well as the success in running its second phase today.

The Smart Supply project is regarded as the greatest example of showcasing the importance of technology in the execution of such massive initiatives. The refinery is known to go through many complicated phases and stages in its operations, such as receiving crude oil, refining activities, and then storing it in specific tanks, as well as loading products for export and other operations. All of these interconnected features were the key to considering the Smart Supply Program project, which is intended to provide all employees in the refinery, those in charge of it, and the company's top management with a clear picture of all the intricacies of the workflow through the dash board, rather than waiting for the different data to identify them in the normal delayed manner. With the new program, it is now possible to follow all details, data, and continuous updates on the ground directly (online) to see the workflow mechanism in that massive facility with ease and flexibility, giving the decision-maker the competitive ability to take his decisions in a way that serves the work and gives him more development, keeping pace and speed of completion.

According to Al-Mulaifi, KIPIC was a pioneer and forerunner in the field of digital transformation, the use of technology, the adoption of the concept of remote work, and the facilitation of work for employees.

This is due to the fact that the company's digital transformation strategy began in early 2018—almost two years before the pandemic. A strategy plan for expanding digital transformation was devised, and work on its implementation began. One of its most important axes was remote work, so when the Corona crisis struck, the company was ready and equipped to complete its work through remote work, which improved the ability of

the company's employees to perform their tasks without any flaws and with the utmost professionalism and competence.

Therefore, KIPIC was fortunate to have made significant progress in this direction by the time Kuwait Petroleum Corporation (KPC) developed its strategic plan for digital transformation in 2022. It even became a reference for many sister companies within the oil sector to know how to implement the digital transformation strategy in the best possible way, exceeding the corporation's timetable.

The availability of laptops for employees was one of the fundamental elements upon which the company's digital transformation plan was implemented. The laptops had precise requirements for both the internal workings of the device and its exterior appearance, which is typified by its diminutive size and low weight. The software on the device was created so that it could operate both within and outside of the company's network, providing a lot of flexibility for working remotely. Additionally, we have been utilizing Microsoft Teams to facilitate worker collaboration since 2018, long before other institutions and businesses began using it for remote communication during the Corona crisis.

Al-Mulaifi went on to note that although our policy in the digital transformation was initially criticized by some institutions and businesses due to our strategy of allowing devices to work from outside the company, we ignored that attack because we realized we were on the right track and that the digital transformation required that flexibility and fluidity in the workplace.



Ahmad Al-Mulaifi:

The refinery's competitiveness will increase as a result of the (Smart Supply) initiative

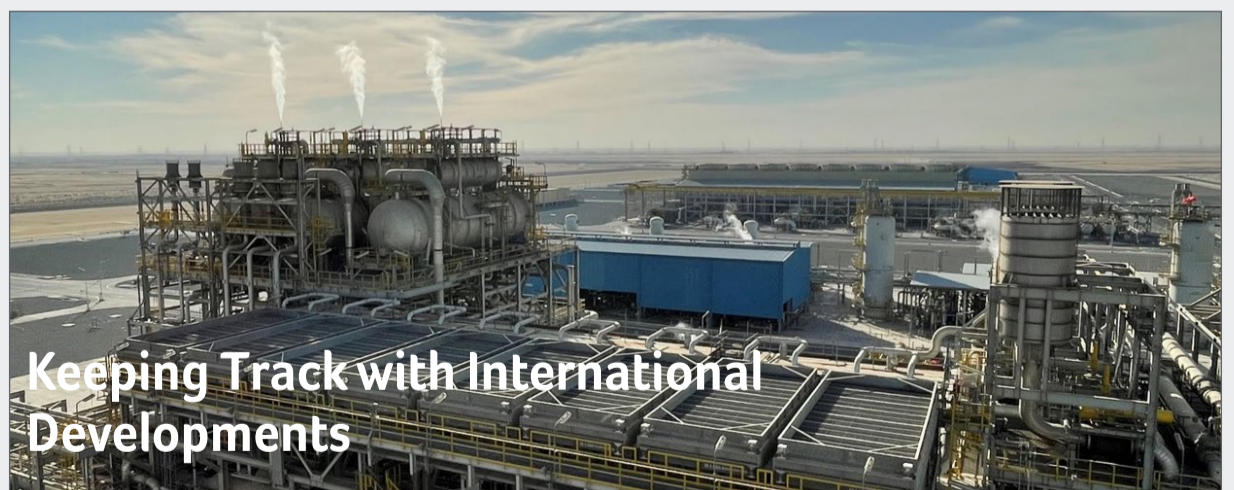
ongoing engagement with the Communication and Information Technology Regulatory Authority (CITRA) to stay updated on the suggested technology concepts and targeted technological plans

The use of cloud services significantly aided in achieving specific digital objectives while ensuring cyber security

Attacking that approach and associating it with the issue of cybersecurity is really just a misinterpretation. Regretfully, many people fall into this misconception and are unable to escape it, but it is true that cloud services, which have been offered by international businesses for many years, are based on providing services from outside of your private network. As a result, they secure the cybersecurity services offered to you in an advanced and professional manner by the top experts and specialists in the world. Moreover, we find that these companies base their capital on investing in Cloud services, and consequently, they constantly provide you with the best services available globally in an updated manner and in keeping with everything new in the world of cybersecurity and data privacy. Thus, we find that cybersecurity services are better than their counterparts on the company's internal network, which depends on the capabilities of internal people only. Al-Mulaifi continued by stating that, in addition to the foregoing, KIPIC was in continuous coordination and contact with the Communication and Information Technology Regulatory Authority (CITRA) to inform it of the targeted technological plans and proposed ideas to advance on the path of digital transformation, including

investment in the use of Cloud services, and there was undoubtedly a warm welcome by (CITRA). They assured us of their complete support for our strategy and encouraged us to carry out our plans.

Al-Mulaifi outlined the group's numerous accomplishments, including Cloud Work, the Citizen Developers program, the KIPIC KONNECT program, as well as the group's facilitation of the swift and easy issuance of salary certificates from mobile, in addition to the numerous services that the Information Technology Group was able to complete in a short amount of time.



Keeping Track with International Developments

The current state of the world calls for a significant amount of high-quality petroleum products, and Al-Zour Refinery, being one of the largest in the world, is able to meet these growing demands with products that stand out for their quality and are fully compatible with international standards and requirements.

With the operation of the second phase, Al-Zour refinery's production capacity increased, and after operating the third refinery to complete full refining capabilities, we are projected to attain a production capacity as stated below:

- **Naphtha: 86,000 barrels per day**
- **Kerosene: 99,000 barrels per day**
- **Low Sulphur fuel oil: 225,000 barrels per day**
- **Ultra Low Sulphur Diesel 147,000 barrels per day**

A highly flexible refinery to provide products in accordance with all international standards

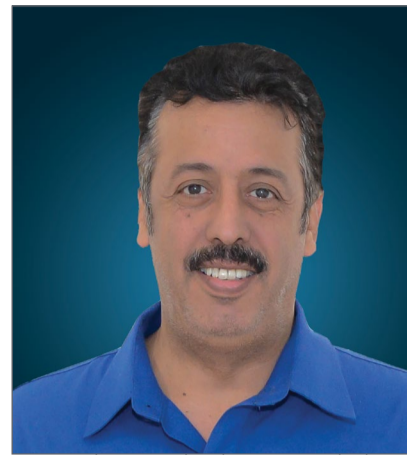
Mr. Mohammad Al-Ajmi, Manager of the Operations Group -Al Zour Refinery, indicated that there is no difference between the products of the first and second refineries since all three minor refineries are identical and manufacture the same products with the same quality.

He emphasized that the first phase of the refinery met both internal and external demand simultaneously by providing the Ministry of Electricity and Water with the products needed for operation and exporting the remaining production capacity after that, and the commencement of operations in the second phase of the refinery will also play a similar role in meeting internal and external demands.

The Operations Manager added that the internal requirements for petroleum products change between summer and winter since the Ministry of Electricity and Water requires more during the summer, around 180,000 barrels per day, and less during the winter, with about 100,000 barrels per day. In order to have accurate knowledge of the various phases

throughout the year and the quantities specifically needed in each period, the company is currently in the process of verifying these numbers during the first year of operation and monitoring the needs of the Ministry of Electricity and Water according to the changing seasons and temperatures in the country.

Additionally, given that we are aware of the respective refinery's three stages' capacities for output, around 205 thousand barrels per day, with a refinery's maximum output capacity estimated to be 615 bpd, we can compute the volume of quantities that can be available for external export, which equals more than 65% of the whole refining capacity of the refinery; and given that summer is approaching, we may predict that the local market will require 180,000 bpd, assuming that the amount available for export to other countries is around 230,000 bpd. "As I've already demonstrated, the labor between the two stages is largely similar in terms of both local production and export to other countries," he reconfirmed.



Mr. Mohammad Al-Ajmi underlined that the business operates pipelines to several areas through which products are shipped. There is a pipeline to Al-Ahmadi that serves the Ministry of Electricity and Water and supplies eastern and western Doha in Kuwait's far north. A second line covers Al-Zour stations, giving us great flexibility in feeding southern and northern Kuwait, and of course, all products directed to the Ministry of Electricity and Water have high and environmentally friendly specifications that contribute significantly to reducing environmental pollution.

Al-Ajmi further stated that the organization has complete flexibility to develop all essential types of products in accordance with all international standards.

He finished by stating that the third

Mohammad Al-Ajmi:

The Ministry of Electricity and Water has different product requirements in the summer and the winter

We have pipelines to several internal locations, giving us a great deal of flexibility in providing products to southern and northern Kuwait

We can make any necessary sort of product in accordance with all international standards because of our complete flexibility

small refinery is planned to begin operations in the first quarter of the fiscal year 2023/2024, with full operation following in the months ahead.



Internal Self-Sufficiency

The commercial operation of Al-Zour Refinery is a long-term investment that intends to serve international and local markets with high-quality products. This accomplishment is set to boost the state's financial income and supply the power producing stations of the Ministry of Electricity and Water with fixed and steady high-quality supplies that adhere to the highest environmental criteria.

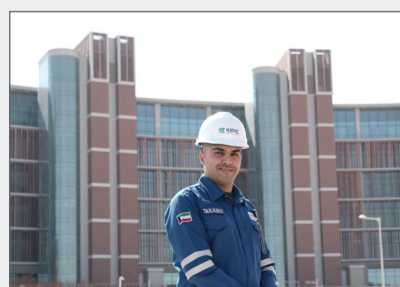
These achievements were implemented to ensure the reduction of emissions and gaseous pollutants in accordance with local environmental requirements in the State of Kuwait, as well as to meet the Ministry of Electricity and Water's increasing needs for electric energy as a result of urban and population growth, with the goal of achieving internal self-sufficiency.

The relevance of the Al-Zour Refinery Project rests in the substantial economic aspects that are projected to be realized, as well as its role in generating new job possibilities for Kuwaiti youth and attaining a strategic aim for the State of Kuwait to enhance air quality.

Supporting National Employment

The national workforce in Al-Zour Refinery operations is roughly 518 people, derived from multiple sources, including:

1. Kuwait National Petroleum Company (KNPC)– after the closure of Shuaiba Refinery (220 employees)
2. The Public Authority for Applied Education and Training (PAAET) (fresh graduates) (268 employees).
3. Newly graduated engineers (30 employees).



An Eco-friendly Project

The refinery was designed and developed using the latest technologies and specifications in conformity with the Environment Public Authority's norms and requirements, which are listed as follows:

1. Zero Waste Water: Refinery wastewater is processed in a unique facility to create high-quality water for reuse
2. multi-point ground flare system designed for low noise and smokeless operation.
3. Low SO_x and NO_x emissions as a result of the incinerators' high efficiency.
4. Highly efficient 99.5% Sulphur Recovery Unites.

Following the Registration of Two Technical Papers in the (AMPP) Organization A New Global Achievement Added to KIPIC's Records

KIPIC's distinguished presence at the global level in various fields within the oil sector continues with the success of the Senior Eng. inspection and corrosion, Mr. Faisal Al-Rifai, and Eng. inspection and corrosion Mr. Fahd Al-Qenaei, in the registration of two technical papers in the Association for Materials Protection and Performance (AMPP). The two papers became a global reference in the fields of inspection, corrosion, and non-destructive examination. Based on this achievement, the engineers were chosen to participate in the annual conference of the International Association for Materials Protection and Performance, which was held in the US state of Colorado from March 19–23, 2023, to discuss the two working papers with a large number of participating giant companies with the goal of sharing experiences.

This remarkable achievement surely places KIPIC on the global stage in this industry, alongside significant international corporations.

The acceptance of the two working papers by the international organization, according to Eng. Faisal Al-Rifai, was a crucial step in order to participate in the largest international forum for inspection, corrosion, and non-destructive testing. This forum helps participants gain a wealth of experience through their participation, the presentation of technical content, the sharing of lessons learned around the world, and access to the most recent scientific advancements in this area in a beneficial way.

Al-Rifai stated that the (AMPP) is a community of experts from around the world who are concerned with the protection of materials. In addition to offering protective coatings and the best methods for controlling corrosion, it also offers information

and resources to guarantee that high-performance materials are used to create and maintain sustainable infrastructure.

Al-Rifai further indicated that the working papers examine two challenges that arose during the establishment of the liquefied natural gas import facilities, and they clarify methods of treatment and tackling the issue, as well as the advantages of doing so and the positive effects on the project's establishment and operation. He emphasized that the primary objective of registering the two papers in the organization was to encourage adoption of these scientific methods that we have used to solve the problem as accepted references and lessons learned that specialists in the field of inspection and corrosion resort to, in a way that serves the global community at large and confirms to the world the extent of the professionalism of the KIPIC employees and their potentials for achievement and innovation.

For his part, Eng. Fahd Al-Qenaei asserted that the two technical papers' preparation required numerous procedures before submission to the international organization, which took close to a year in order to confirm the reliability and correctness of the information provided and that the information supplied has not already been discussed in another technical forum.

After confirming the accuracy of each of these points, it is agreed to submit the working paper to the international organization, which reviews it and verifies the professionalism of those responsible for it before ratifying and approving it. From there, the process moves on to the stage of presenting the papers and their conditions and reviewing the specifics of what will be made available to the public during



Al-Rifai:

“The approval of the two working papers demonstrates the professionalism of the employees in the company, as well as their ability to achieve and innovate on a global scale”



Al-Qenaei:

“It took almost a year, but the efforts were finally rewarded”

the conference in accordance with the requirements of the organization.

Al-Qenaei further indicated that the adoption of the two working papers by the AMPP international organization represented the culmination of the enormous efforts made and a confirmation of the efficiency of KIPIC employees and their unwavering commitment to progressing in the direction of excellence and innovation. Two technical papers were published with the following titles:

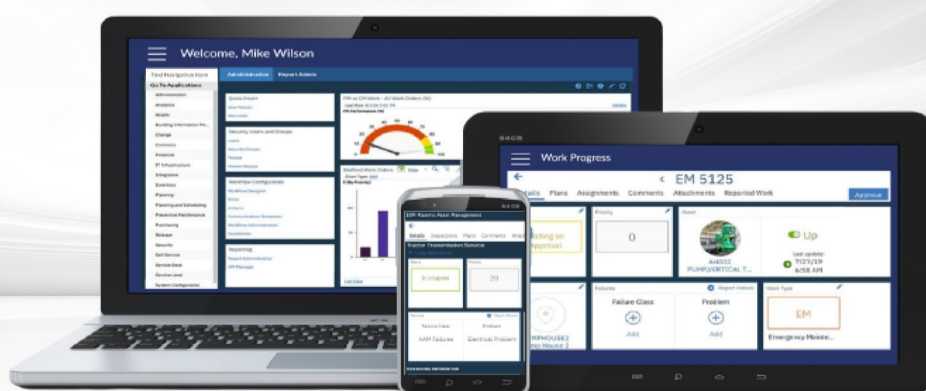
1. Mitigation of Microbiological Corrosion in Stagnant Fire Water Lines
2. Failure Handling and Approved Quality Control Measures for RTRP Pipelines During Construction of Kuwait's Largest LNG Facility

It is noteworthy that the Association for Materials Protection and Performance's annual conference is regarded as the most significant in the world in the fields of inspection, corrosion, and non-destructive testing because it features technical papers, workshops, and a review of relevant international standards. It also features the largest exhibition of technology and contemporary techniques in the fields of inspection, corrosion, and testing.

More than 6,000 subject-matter specialists attend this conference, and more than 300 multinational businesses contribute by showcasing the most recent technological advancements in this industry. This meeting is also highly anticipated by major organizations, including Aramco, ADNOC, Shell, Kuwait Oil Company, and the National Petroleum Company.



Stay Tuned

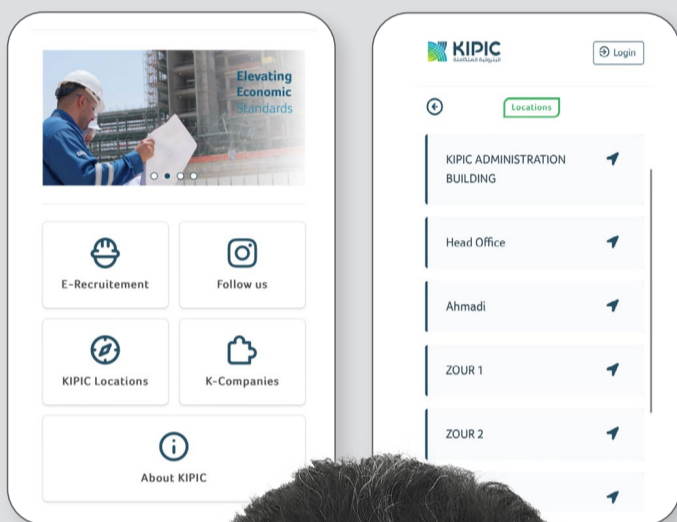


coming soon

فريق تخطيط الصيانة - مجموعة الصيانة
 Maintenance Planning Team - Maintenance Group

Revealing the Motivation Behind
his Early Embrace of the Concept

Ahmad Al-Otaibi: The "KIPIC Location" application has been successful in fulfilling its intended objectives



“The application has been integrated to the KIPIC KONNECT program to enable access through mobile phones

“I hope all fellow oil companies adopt the same strategy”

“It's not by chance that KIPIC is full of innovation, creativity, and excellence”

One of the essential tenets of success in any subject is that effort yields accomplishment and continuity, while innovation yields growth and distinction. The tendency was to encourage employees to innovate, think creatively, and contribute to the production of fresh concepts since KIPIC's strategy does not stop at continuity and achievement but always pushes towards progress and perfection.

And on these pages, we fulfill our media responsibility by spotlighting these aspirational KIPIC employees.

• **We'd like to get to know you first**

Engineer Ahmad Al-Otaibi, a member of the Health, Safety, and the Environment Team

• **What about your academic journey?**

I graduated from Northern Arizona University, USA, as a mechanical engineer.

• **As for your professional career?**

I started my career as a safety engineer at the Kuwait Integrated Petroleum Industries Company after starting as an operation engineer at the Ministry of Electricity and Water, Doha West Station.

• **Which success story would you want to share with us?**

I would like to alter the phrase “success story” to “a story of distinction” at the outset because it more accurately describes what we will be discussing, which is the application of (KIPIC Location), and in my opinion, the term “excellence” is more fitting to describe that application. The concept of releasing apps in general is what we can define as a success in expanding our knowledge of contemporary technology, but what we have done with the (KIPIC Location) application is use contemporary technology in a way that best meets our requirements, which distinguishes our efforts.

• **Can you tell us more about the concept behind KIPIC Location?**

The application's name captures both its nature and its content, as it is a detailed map of the entire Al-Zour complex, which includes all of the company's facilities, work sites, and buildings, as well as all of the company's projects, including the Al-Zour Refinery, the Petrochemical Complex, and the Permanent Liquid Natural Gas Import Terminal (LNGI).

• **What were the motivations for creating this application?**

In 2019, I was among a group of safety engineers from KIPIC's HSE Group that was assigned to train in the National Petroleum Company's (KNPC) refineries with the goal of completing the practical training program. We suffered major setbacks during the training period since we did not know the refinery's coordinates or the nature of the facility. From that point on, I began to consider the importance of avoiding these impediments and challenges in our company so that no visitor or new employee would face difficulties visiting any of the sites inside the company.

• **How did people respond when the program was first introduced?**

The application was well received and admired by everyone, especially with the company's large expansions and ongoing achievements, which made many sites and buildings obscure and difficult to access even for the company's experienced employees, so the idea of the application was indeed a useful resource for them to deal with that obstacle with the utmost ease and convenience, and this was in essence the primary goal of implementing the idea of the application which we have successfully implemented.

• **Is access to the application itself as simple as it is to the sites within the company with the help of the application?**

Of course, it has been integrated into the KIPIC KONNECT application to simplify access via mobile phones.

• **Have other oil companies implemented the concept since then?**

Not to the best of my knowledge but based on experience and confirmation of its feasibility and the real added value it provides to all employees of the company, as well as visitors and trainees, I hope that all associate oil companies will adopt the same idea, which we have already reviewed during some joint seminars and discussion sessions with the Kuwaiti oil sector.

• **Do you believe the KIPIC work environment fosters creativity, and if so, how?**

Innovation, creativity, and excellence are not by chance at KIPIC; rather, it is a strategy that the company has prioritized and is continually seeking new methods to attain. Therefore, it comes as no surprise to us that our company has a committee dedicated to innovation and creativity. The Innovation Community, of which I am proud to be a member, is in charge of assisting employees, providing them with opportunities for excellence, and presenting various ideas that will enhance the working environment and propel the company forward and upward.

• **Are any new concepts currently in development?**

Of course, there will always be room for creativity and talent with the ongoing support and encouragement of our company officials.

My Inner Fortitude Motivates Me to Keep Up with my Daily Commitments

Salem Al-Ajmi: Practicing Sports is an Integral Part of the Nature of my Work

In the midst of a working life that dominates the majority of the day, there is no better way to create a better kind of daily balance than to engage in various hobbies during free time. These activities revitalize mental, physical, and psychological activity and allow us to continue living despite our burdens, as well as work and produce in the best way possible.

KIPIC has always been interested in the human element and prioritizes it in its strategic priorities; as such, it was necessary to identify the employees' hobbies, as well as the extent to which they are committed to practicing them, and adopt the appropriate behaviors to enhance their psychological, mental, and physical capabilities.

During this interview, we will break out of the office and discover more about the hobby of a KIPIC family member:

• We would like to get to know you first

Salem Al-Ajmi from the Fire Team
I hold a diploma in Manufacturing Engineering as well as seven certificates from the International Fire Organization (NFPA)

• Do you have any hobbies that you do in your spare time?

Of course, I participate in a variety of sports in my spare time, which helps me break the daily pattern and provides me with the inner strength to continue with my daily commitments with enthusiasm and vitality.

• Tell us about your favorite sport

Despite the various sports that I participate in, I prefer football because it helps me strengthen my focus and perseverance abilities, as well as my personal ability to discipline, and all of these attributes are a firm basis for my profession and life in general.

• How did you first get into football?

My love for football began at a young age, and how could it not, given that it is the most popular and widely practiced sport in the world? I've been watching football matches since I was a child, and everyone around me, whether family or friends, enjoys watching them as well, so it was only inevitable that a strong passion for the game formed within me, which led to my training and joining certain clubs.

• Do you believe that sporting injuries will prevent you from executing your work duties?

There is no doubt that any sport has an element of danger; if you do not follow the laws of the sport and its methods of practice, you become more vulnerable to injury and jeopardize your physical safety, which can convert any sport from a blessing to a burden.



I make an effort to participate in a variety of sports, which allow me to break up the monotony of my everyday routine.

Football improves my focus and tenacity skills, as well as my personal ability to maintain discipline.

Sport may turn from a blessing to a burden in this scenario!

My father deserves foremost credit for my passion for the game



• Have you ever competed in local or international tournaments?

Of course, I competed in numerous local events, but they were not at the professional level; rather, they were within the amateur framework.

• Do you believe that the playing conditions for football are difficult?

Of course not; the concept of football does not require specific conditions and is simple to understand, and its regulations are simple enough that everyone can easily practice it, so it is regarded as a typical sport in my opinion.

• Who are the influential people in your sporting career?

My father always encouraged me to participate in sports and assisted me in joining clubs to improve my sports skills and talents; thus, the initial credit for my passion for sports goes to him. Close friends also piqued my

interest in some sports and inspired me to train and try them in order to broaden my sporting activities; this undoubtedly had an impact on my subsequent career.

• Do you see that there is a conflict between work and sports?

Sporting activities are an important aspect of my job. As a fireman, I must always be physically and mentally fit, something my sports practice ensures, which is why I consider athletics to be critical to my professional success.

• What would you advise your fellow employees at KIPIC?

I encourage them to be true and dedicated to their work, to build a comprehensive strategy for their professional and personal lives, and to follow it with all their might, and I wish everyone the best of luck.



The Impact of COVID-19 on Employee productivity and work-life balance



Yousef Al-Musallam Reveals the most Important Challenges



The pandemic is a major factor in determining whether or not an employee is able to be productive and work-life balance

Work is built on the foundation of science, the advancement of knowledge and excellence of utilizing skills. These things are what allow it to grow and succeed. At KIPIC, we certainly care about the practical side of the business, but we also value the scientific figures who hold high academic degrees in our company. In this article, we will discuss the academic journey of a member of a KIPIC family.

- **Can you please introduce yourself first?**

Yousef Fahad Musaed Al Musallam

- **What is your field of study?**

International Business – University of California Riverside
BBA International Business concentration in International Entrepreneurship

Minor in Organizational Leadership from – Temple University (Fox School of Business)

Master of Science in Management – University of Leeds

- **What was the topic of your distinguished study?**

The impact of COVID-19 on employee productivity and work-life balance in Kuwait's oil industry

- Explain in detail why you choose this particular topic

The COVID-19 pandemic has forced employees globally to work from home; and since most employees had no experience or training to work from home, their productivity and work-life balance was greatly affected.

Employees in Kuwait's oil industry share similar issues in terms of working from home. This report is the first to address the impact of COVID-19 on employee productivity and work-life balance in the context of Kuwait's oil industry. Kuwait is an oil-dependent economy, and exploring how the pandemic impacted its employees will help HR practitioners prepare and adjust their policies to assist employees in Kuwait's oil industry to become more productive while maintaining a work-life balance. Additionally, the report discusses the factors that impacted employee productivity and work-life balance in Kuwait's oil industry and how similar they are to what the literature has already discussed.

- **How do you assess the feasibility of your scientific studies on practical reality?**

The findings have shown that the nature of the job during the pandemic plays an essential role in determining whether the employee will be productive while maintaining a work-life balance or not. Therefore, HR practitioners in Kuwait's oil industry should re-evaluate and re-adjust their policies to match the nature of the job for each department in the industry. Employees with a job that allows them to work from home should have unrestricted access to do their job at the utmost level. At the same time, employees whose nature of the job requires physical attendance should have the opportunity to go to their work premises even in lockdowns. To prevent the virus from spreading among employees working in the office, the industry can adopt a furlough scheme that allows a small percentage of employees to work at certain times. Furthermore, working from home or using a hybrid approach between working from home and the office should still be an option even after the pandemic. Some jobs are better suited to be done from home than others. Adopting policies that match the nature of the job for each department will increase the productivity of employees in Kuwait's oil industry and allow them to have a work-life balance.

- **What is the most challenging file you have handled in your professional career? And why?**

Balancing between the passion for higher education/academia and pursuing career goals

- **Do you believe that the working life prevents employees from pursuing his academic journey?**

Yes

- **Are there plans for new research or subject to study?**

Hopefully in the future. I plan to use the same structure to continue for a PhD within the same field. Additionally, the research will take other industries into consideration to create a valuable piece of literature that will help employees and organizations in Kuwait cope with the demands of the new way of working.

- **Do you have any closing words you'd like to convey to the community or the employees?**

If there's a will, there's a way. Chase your goals and dreams regardless of the obstacles that lie ahead. Consistency is the key to everything.

The New Administrative Building... A Long-awaited Dream About to Become a Reality

The countdown has begun for the completion of the construction work on the new administrative building in Al-Ahmadi, which is due to be completed by the contractor in June, in accordance with the specified schedule. The new administrative building is one of the most valuable impending projects, as it is a top priority on the company's agenda in light of the project's achieving strategic goals to unify the majority of the employees and the management under one roof in order to serve the workflow, save time, contribute to achievements, and give the company the ability to steadily move forward.

The idea for the project first came in the wake of the company employees' current location on several commercial floors in the (Olympia Towers) in the Salmiya area, which poses a number of challenges for the employees, including the need to provide parking for employees and auditors as well as the lack of office space to complement the exponential rise in new hires. The following points provide more information on the project's primary goals:

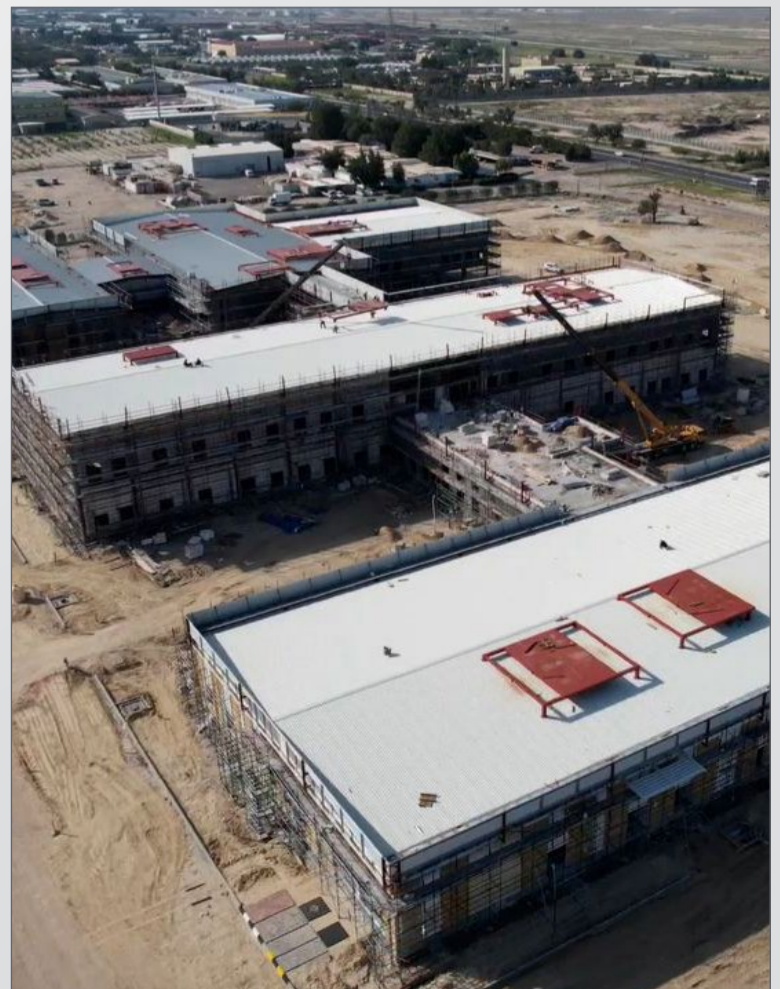
- Reducing the company's expenses by saving the rent value of the administrative offices currently leased at the Olympia Tower.
- Addressing the space limitations that created an issue in the Olympia Tower in order to accommodate all the present employees and expand capacity for the future
- The new structure serves as a connecting point for the KIPIC facilities between the Al-Zour and Al-Ahmadi areas.
- The site for the building was chosen because of its close proximity to the locations and divisions of the sister companies, which encourages integration between them
- Reducing time and accelerating work by improving coordination and communication amongst the units within the company that offer centralized services and their concentration in one location
- It is noteworthy to mention that the top management regularly visits the Head Office project to check on the latest developments and monitor the progress of the work being done there. This helps to ensure that the project will be finished on schedule.



Project Design

The structural construction of the project has been designed in several sections that can be detailed as follows:

- **Building (M)**
assigned to the company's Top Management offices
It is divided into two zones:
- Zone C
- Zone D
- **Building (H)**
assigned for the offices of the various groups and teams
It is divided into two regions
- Zone A
- Zone B
- **Car parking**
To offer adequate convenience for employees, shaded parking areas with a capacity for more than 400 cars have been established for the structure.
- **Green spaces**
Abundant green spaces have been provided for the building with the potential for future development, guaranteeing a pleasant work environment and promoting environmental issues.
- **Ancillary buildings**
a set of buildings that serve the main structure, such as the security and electrical substation buildings



On this page, we explore the history of some events that occurred during the month of March since the company's establishment, as follows:



2018

- KIPIC launches first HSE CEO Award.
- KIPIC announced the completion of the rigid inclusions that are established under tank base at the LNG import facilities project, three months ahead of schedule.



2020

- KIPIC collaborates with KOC to set up Al-Zour Medical Centre (quarantine).



2021

- Commissioning the last power station at Al Zour Refinery.
- KIPIC Succeeded in operating Al Zour Refinery's boilers to inject steam power to the unites to prepare for commissioning in safe and environmentally friendly manner.



2022

- Holding the 1st Process technology conference.



2019

- KIPIC launched "Young Professional" program for newcomers.
- KIPIC hosted the 5th maintenance summit with the participation of local and regional specialized companies.



Aiming to Benefit from Used Coffee Capsules

“Think before you throw” ... A novel environmental initiative

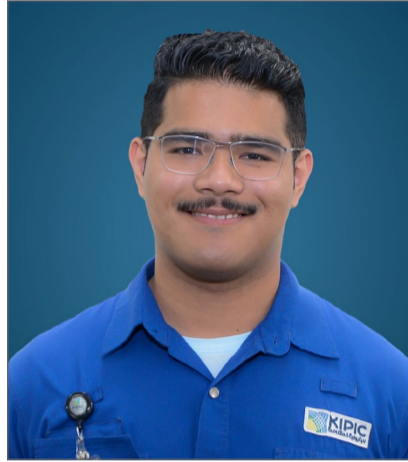
Eng. Hamad Al-Rifai and Eng. Mohammad Jarkhi from the Engineering Process Team established the “Think Before You Throw” campaign as part of the company’s continued efforts to respond appropriately to societal and environmental challenges.

The major goal of the initiative, according to Eng. Mohammad Jarkhi, is to construct the coffee capsules that are dispersed among coffee machines at the company’s offices throughout the whole organization. Once assembled, the empty capsules are loaded into containers and delivered to the Environment Public Authority in order to be recycled in private factories for this purpose. According to Jarkhi, the idea for the project initially started to take shape with the launch of the (Don’t throw it away...recycle it) campaign by the Environment Public Authority, which seeks to extract and recycle metal as well as extract coffee from capsules and use it in agriculture.

Eng. Hamad Al-Rifai stated that this concept helps to lessen the quantity of garbage that is dumped in landfills, reducing the impact on the environment. The project also plays a part in increasing employee understanding of environmental concerns, and we should not forget that one of the strategic pillars of health, safety, and the environment for the company and the Kuwait Petroleum Corporation (KPC) is to encourage recycling and reusing. Al-Rufai reaffirmed that it takes hundreds of years for aluminum garbage to totally decompose in terms of the harmful effects and risk it poses to the environment. Aluminum, on the other hand, is a recyclable material that can be recycled several times; as a result, this endeavor helps to prevent new garbage and frees up space in waste collection facilities.

Recycling aluminum is considered an ecologically friendly approach because it uses less than 10% of the energy required to produce new aluminum.

In conclusion, both Eng. Hamad Al-Rifai and Eng. Mohammad Jarkhi remarked that this is only the beginning of many additional environmental projects in the near future.



Al-Rifai:

Aluminum garbage takes hundreds of years to be entirely degraded



Jarkhi:

It is useful in the aluminum industry and has agricultural applications.



EVERYONE IS WELCOME!

THINK BEFORE YOU THROW



DID YOU KNOW ?

MORE THAN 55 MILLION COFFEE PODS ARE DISCARDED DAILY



Help us reduce waste and protect the environment by participating in our "Think Before You Throw" campaign. Here's how it works:

- Collect your used coffee pods and bring them to the designated collection point in the office.
- We will then hand over the collected pods to the Kuwait Environmental Protection Agency (KEPA) for recycling.

WHERE TO FIND US

Let's do our part in reducing waste and protecting the environment.

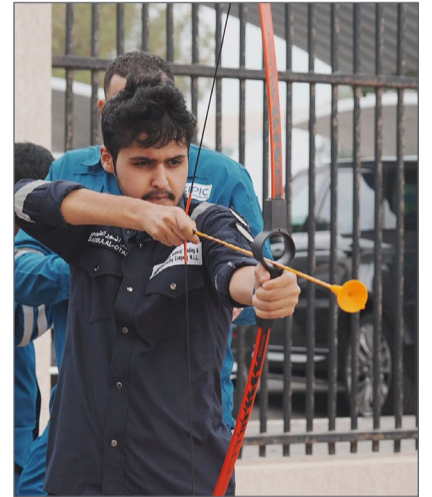
To participate, simply collect your used coffee pods and bring them to one of our designated collection points in the following locations:

Location	Floor
Olympia	3rd Floor
Admin Building	Ground
Commercial Building	Ground
Maintenance Building	Ground
CCB	Ground

Together, we can make a difference!



With the Participation of Over 250 People from Various Groups KIPIC's First Sports Day... a Routine-breaking Experience



Distinguished participation by the Deputy CEO for Admin & Commercial in the marathon

Musaed Al-Sahli:
"The motive behind the event is to remind people of the importance of physical activity"

Farah Al-Kandari:
"Powerful competitions in 11 different games to satisfy all sports fans"

Following the organization of the events of the first sports day by the Customer Services Team in the Zour 5 area, KIPIC employees enjoyed a fantastic event that intended to revitalize the mood and break the routine with the purpose of renewing activity and pushing forward to achieve greater success.

Mr. Musaed Al-Sahli, Team Leader Customer Services, confirmed that the idea for the KIPIC Sports Day came during the Corona pandemic crisis, but its implementation was delayed due to the same circumstances; however, once the pandemic passed, work was done to organize this event. The motivation for considering this event was to remind employees of the importance of sport for physical health and to add a spirit of competition and enjoyment for them to renew their activity away from work pressures.

For his part, Mr. Musaed Al-Mutairi, Senior Admin Officer of the Social Services and Travel division, noted that in order to make this event a success, senior management promoted its announcement through the company's communication

channels and encouraged employees to take part, where the idea was highly appreciated and praised by all groups in the company.

Musaed Al-Mutairi affirmed that the Sports Day event is the first of its kind in the company and that it is planned to be repeated every year so that it will be a prominent recurring sporting event, taking into account the development of the event in the upcoming iterations to satisfy all employee preferences.

According to Mrs. Farah Al-Kandari, Senior Admin Officer of the Social Services and Travel Division, the event featured around 11 sports competitions, including a marathon, football, volleyball, table tennis, air hockey, billiards, babyfoot, archery, darts, basketball, and a checkers game. All of these events attracted a large number of participants from the workforce.

She confirmed that there were no requirements for participation and that any employee could take part. All they had to do was sign up for one of the games that were offered that day, play, and try to win in a wonderful



competitive environment that was primarily focused on fostering a sense of camaraderie and brotherhood among all employees. More than 250 participants from different Groups took part in the contests.

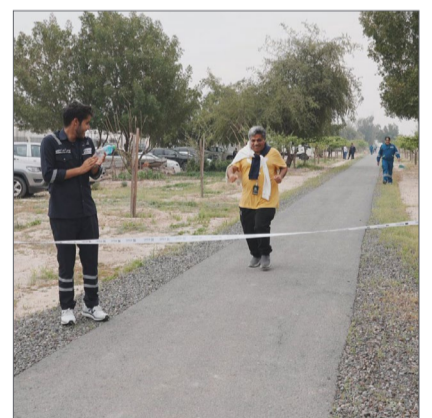
Farah Al-Kandari stated that the events were managed and supervised by some of the company's employees solely through their own efforts, with no outside sports bodies involved.

The first KIPIC Sports Day was organized in collaboration with Warba Bank, and Saad Al-Hajri Senior Admin Officer of the Social Services and Travel Division, noted that the bank helped organize the event by utilizing all available resources to make the day a success.

A number of meetings were held with the bank prior to the event to clarify the prerequisites, and the bank provided the requirements for

all the games registered in the event, in addition to offering gifts for the winners and commemorative figures for the top management and all managers of the company's groups. Concerning the honouring in the various competitions, Mr. Saad Al-Hajri, stated that each of the games included in the Sports Day included honouring of the winners of the first three places, as well as one trophy awarded to the group that won first place in the greatest number of sport tournaments.

Concerning the nature of the prizes offered, Saad Al-Hajri indicated that they were coupons for purchases from the Alshaya Group provided by Warba Bank, in addition to coupons provided by the company's nutrition contract. It is noteworthy that Mr. Abdullah Fahhad Al-Ajmi Deputy CEO for Admin & Commercial, made a notable appearance at the first sports day by competing in the marathon.



Opening the Door for the Iftar Project Donations (Customer Services) delivers 300 food baskets to the Kuwait Association for Needy Families

With the advent of the month of goodness, KIPIC emphasizes its significant societal role while outlining the company's strategy aimed at increasing the value of social activities, notably charitable ones. In this regard, the Customer Services Team handed 300 Ramadan food baskets to the Kuwaiti Association for Needy Families, with the intention of distributing them to struggling families in Kuwait throughout the holy month.

Each basket has a variety of food needs prepared to suffice an entire family of 4-5 people for a full month, with the intention of easing the pressures of living circumstances and sharing the joy of Ramadan with them.

Along with the Ramadan Food Basket Project, there is also the Iftar Project, in which the customer service team provides daily iftar meals for fasting people with a minimum of 250 meals. The number is undoubtedly subject to increase, particularly with the opening of the donation door for the company's employees to contribute to the project with the goal of doubling that number of meals.



Quote of the Month



Never take success to your mind and failure to heart, being said that success should make you humble & failure should make you wise

Tariq Qazi
Admin officer , Maintenance Group